## Labor Relations/Human Resources Conference 2010

San Antonio, Texas, USA 25-28 May 2010

ISBN: 978-1-61738-742-5

## Printed from e-media with permission by:

Curran Associates, Inc. 57 Morehouse Lane Red Hook, NY 12571 www.proceedings.com

Some format issues inherent in the e-media version may also appear in this print version.

Copyright© (2010) by the National Petrochemical & Refiners Association All rights reserved.

Printed by Curran Associates, Inc. (2010)

For permission requests, please contact the National Petrochemical & Refiners Association at the address below.

National Petrochemical & Refiners Association 1667 K Street NW Suite 700 Washington, D. C. 20006

Phone: (202) 457-0480 Fax: (202) 457-0486

publications@npra.org

## TABLE OF CONTENTS

LRHR-10-101: Hot Topics in Employment Law 2010	
Dennis Duffy	
LRHR-10-102: Positive Labor Relations	60
Mike Crownover	
LRHR-10-104: A Step-By-Step Approach to Lawful and Effective Investigations	81
Christopher C. Antone	
LRHR-10-105: Wage and Hour Issues for the Experienced Practitioner	124
Christopher Bacon	
LRHR-10-106: Engage to ChangeEffectively	
Marian Suarez	

**Author Index**