

16th Americas Conference on Information Systems 2010

(AMCIS 2010)

**Lima, Peru
12-15 August 2010**

Volume 1 of 7

ISBN: 978-1-61738-952-8

Printed from e-media with permission by:

Curran Associates, Inc.
57 Morehouse Lane
Red Hook, NY 12571



Some format issues inherent in the e-media version may also appear in this print version.

Copyright© (2010) by the AIS/ICIS Administrative Office
All rights reserved.

Printed by Curran Associates, Inc. (2010)

For permission requests, please contact the AIS/ICIS Administrative Office
at the address below.

AIS/ICIS Administrative Office
P.O. Box 2712
Atlanta, Georgia 30301-2712

Phone: 404 760 4247
Fax: 404 760 4938

icis@gsu.edu

Additional copies of this publication are available from:

Curran Associates, Inc.
57 Morehouse Lane
Red Hook, NY 12571 USA
Phone: 845-758-0400
Fax: 845-758-2634
Email: curran@proceedings.com
Web: www.proceedings.com

TABLE OF CONTENTS

Volume 1

SUBMISSIONS FROM 2010

From Boundary Spanning to Creolization: Cross-Cultural Strategies from the Offshore Provider's Perspective.....	1
<i>Pamela Abbott, Yingjin Zheng, Rong Du, Leslie Willcocks</i>	
Understanding the Internet Digital Divide: An Exploratory Multi-Nation Individual-Level Analysis.....	11
<i>Belal M. Abdelfattah, Kallol Bagchi, Godwin Udo, Peeter Kirs</i>	
A Dimensão Social No Processo Do Alineamento Estratégico Da Informação	22
<i>Gustavo Abib, Norberto Hoppen, Eduardo Rigoni</i>	
Influence of ICT on Masculinities and Time Management	33
<i>Paco Abril, Alfons Romero</i>	
Quantifying Risks in Service Networks: Using Probability Distributions for the Evaluation of Optimal Security Levels	45
<i>Tobias Ackermann</i>	
A Review of the HCI Literature in IS: The Missing Links of Computer-Mediated Communication, Culture, and Interaction	59
<i>Anukrati Agrawal, Michelle Boese, Saonee Sarker</i>	
Computer-Assisted Qualitative Data Analysis Software: An Illustration of Limitations and Advantages	73
<i>Abdulaziz Ahmad, Mike Newman</i>	
Ubiquitous Tour Information: The Relationships between Service Quality, Perceived Enjoyment, and Behavioral Intention	84
<i>Kyungmo Ahn, Juyeon Kim</i>	
Socio Economic Status- and Gender-Based Differences in Students' Perceptions of E-Learning Systems	96
<i>Leslie Jordan Albert, Camille Johnson</i>	
E-Government Implementation in Oman: A Comparative Study of Three Public Agencies.....	106
<i>Moaman Al-Busaidy</i>	
Adoption and Use of Information Technology in Mandatory Settings: Preliminary Insights from Saudi Arabia	117
<i>Ibrahim M. Al-Jabri</i>	
E-Commerce Innovations in Jordan: Theoretical Model Development and Implications for Small Businesses	125
<i>Nabeel Al-Qirim</i>	
Knowledge Sharing Motivations, Perceived Enjoyment, and Anchoring Effects on Perceived Usefulness of Asynchronous Online Discussions	135
<i>Nimer Alrushiedat, Lorne Olfman, Mabel Kung, Jakko Van Der Pol</i>	
The Roles of Intermediaries in the Diffusion and Adoption of E-Government Services.....	146
<i>Faris Al-Sobhi, Vishanth Weerakkody, Moaman Al-Busaidy</i>	
Does Service-Dominant Logic Provide Insight about Operational IT Service Systems?	157
<i>Steven Alter</i>	
Including Work System Co-Existence, Alignment, and Coordination in Systems Analysis and Design.....	169
<i>Steven Alter</i>	
Work System Concepts as the Core for Teaching Information Systems and Operations Management	179
<i>Steven Alter</i>	
Are Student Self-Assessments a Valid Proxy for Direct Assessments in Information Systems Programs?.....	183
<i>Paul Anderson, John Benamati, Jeffrey W. Merhout, T. M. Rajkumar</i>	
Users' Perceptions of Information Systems Implementation in Banking Institutions in a Developing Nation	192
<i>Francis Kofi Andoh-Baidoo, Marco A. Villarreal, Lai C. Liu, Perpetual Wuddah-Martey</i>	
Unpacking the Politics of ICT4D: Modernity at the Expense of Political Liberty?.....	200
<i>Antonio Diaz Andrade</i>	
An Ontological Foundation for Agile Modeling with UML.....	209
<i>Saqib Anwar</i>	
Identifying the IT Readiness of Small and Medium Sized Enterprises.....	211
<i>Jan Stentoft Arlbjørn, Anders Haug</i>	
The Process of Habit Formation In IS Post-Adoption	221
<i>Seyed Eshagh Ashraf Vaghefi, Liette Lapointe</i>	
MMOGs as Emerging Opportunities for Research on Virtual Organizations and Teams.....	232
<i>Jakob J. Assmann, Marcus A. Drescher, Julia Gallenkamp, Arnold Picot, Isabell M. Welpe, Rolf T. Wigand</i>	
Knowledge Discovery from Satellite Images for Drought Monitoring in Food Insecure Areas	241
<i>Solomon Atanfu, Getachew Berhan</i>	
Customers as Service Innovators Within Business Networks	253
<i>Christoph Augenstein, Doreen Mammitzsch, Bogdan Franczyk</i>	
E-Commerce Readiness in Ethiopia: A Macro-Level Assessment	255
<i>Elizabeth Ayalew, Lemma Lessa, Mariye Yigzaw</i>	
Good Practice Guide for Managing IT Risk in Colombian Banking: Specification by Disciplines	265
<i>Camilo Méndez Ayerbe, Gustavo Camargo Avendaño, Andrea Herrera Suescún</i>	

Organisational Determinants Influencing Citizen Relationship Management (CiRM) Implementation in the British Local Governments	277
<i>Mahadi Bahari, Syed Nasirin</i>	
The Effect of Abstraction of Constructs in Data Models on Modeling Performance: An Exploratory Empirical Study	288
<i>Akhilesh Bajaj</i>	
Crossing Borders, Organizations, Levels and Technologies: IS Collaboration in Humanitarian Relief	301
<i>Kartikeya Bajpai, Louis-Marie Ngagamassi Tchouakeu, Carleen Maitland, Kang Zhao, Andrea H. Tapia</i>	
Signaling Mechanisms and Survival of Service Providers in an Electronic Market	312
<i>Rajiv Bunker, Iny Hwang, Sunil Wattal</i>	
Risky Behavior in Online Social Media: Protection Motivation and Social Influence	321
<i>M. Shane Banks, Colin G. Onita, Thomas O. Meservy</i>	
Continuing E-Book Use: Role of Environmental Consciousness, Personality and Past Usage	334
<i>Gaurav Bansal</i>	
Trading Trust for Discount: Does Frugality Moderate the Impact of Privacy and Security Concerns?	346
<i>Gaurav Bansal, Fatemeh Zahedi</i>	
Interoperabilidade e Inovação em Rede no Governo Eletrônico Brasileiro: um Estudo de Caso	358
<i>Fernando Almeida Barbalho</i>	
An Exploration of Knowledge Management Practices in IT Projects: A Case Study Approach.....	368
<i>Corlane Barclay, Kweku-Muata Osei-Bryson</i>	
IT Strategy Implementation Framework – Bridging Enterprise Architecture and IT Governance	379
<i>Jens Bartenschlager, Matthias Goeken</i>	
Deterring Adolescent Dependency on Text Messaging: A Conceptual Model and Framework for Behavior Control.....	389
<i>Thomas P. Barto, Wenli Wang</i>	
Supporting Creative Group Processes – Groupware for Communication and Coordination.....	399
<i>Jörg Becker, Katrin Bergener, Matthias Voigt</i>	
Selecting Interorganizational Standards – A Management Cybernetics Perspective	410
<i>Jörg Becker, Martin Matzner, Matthias Voigt</i>	
Stakeholder Involvement in Business Process Management Agenda-Setting and Implementation	419
<i>Jörg Becker, Björn Niehaves, Ralf Plattfaut</i>	
How Many Methods Do We Need? – A Multiple Case Study Exploration into the Use of Business Process Modeling Methods in Industry	433
<i>Jörg Becker, Björn Niehaves, Irina Thome</i>	
Proximal Business Intelligence on the Semantic Web	447
<i>David Bell</i>	
An Instrument to Measure Student Attitudes Toward and Perceptions of MIS: Exploring the Success of Efforts to Change Perceptions of the Field Across Time and Gender	460
<i>John Benamati</i>	
A Cognitive Perspective on How Experts Develop Conceptual Models in Complex Domains	472
<i>Palash Bera</i>	
Outsourcing and Communications, the Role of Stakeholder Analysis - A Case Study in Practice	483
<i>Hilary Berger</i>	
Precision Agriculture in the Dairy Industry: The Case of the Afimilk® System	495
<i>Ron Berger, Anat Hovav</i>	
IT Adoption in Small and Medium-Sized Enterprises: The Role of Knowledge Acquisition	507
<i>Pratyush Bharati</i>	
On the State of the Art of Coupling and Cohesion Measures for Service-Oriented System Design	518
<i>Dominik Q. Birkmeier</i>	
Identifying the Core Topics and Themes of Data and Information Quality Research	529
<i>Roger Blake</i>	
Supporting the Production of High-Quality Data in Concurrent Plant Engineering Using a MetaDataRepository	538
<i>Juliane Blechinger, Frank Lauterwald, Richard Lenz</i>	
When Protests Go Virtual: How Organizing Social Protest in Virtual Worlds Changes the Nature of Organizing	551
<i>Bridget M. Blodgett, Andrea H. Tapia</i>	
Attributes of Information	561
<i>Sebastian Boell, Dubravka Cecez-Kecmanovic</i>	
Scalability and Performance of a Virtualized SAP System	572
<i>André Bögelsack, Holger Wittges, Helmut Krcmar</i>	
A Business Intelligence Perspective on the Future Internet	581
<i>Martin Böhriinger, Peter Gluchowski, Christian Kurze, Christian Schieder</i>	
The Perceived Advantage of Agile Development Methodologies By Software Professionals: Testing an Innovation-Theoretic Model	592
<i>Nancy A. Bonner, James T. C. Teng, Sridhar Nerur</i>	
Analysis of County Level E-Government Implementations	604
<i>Queen Esther Booker, Robert Zelin, Brian Reithel, Carl Rebman, Fred L. Kitchens</i>	
Going Global: A Faculty Connection between Peru and the United States	615
<i>Larry Booth, Elizabeth Vidal De Garcia, Vickie Booth, Eveling G. Castro Gutierrez</i>	
The Formation of Shared Services Partnerships in Local Government to Manage Resource Dependencies	623
<i>Mark Borman</i>	

Applying Situational Method Engineering to the Development of Service Identification Methods	632
<i>René Börner</i>	
Determinants of Perceived Usefulness and Perceived Ease of Use in Individual Adoption of Social Network Sites	643
<i>Alan A. Brandyberry, Xiaolin Li, Laura Lin</i>	
From Project Management to Project Leadership	655
<i>Frank Braun, Michel Avital</i>	
Impacto de la Implementación de los Sistemas de Planeamiento de Recursos Empresariales ERP en el Desempeño Individual	666
<i>Edgardo Bravo, Martin Santana</i>	
Corporate Blogging Today – Usage and Characteristics	676
<i>Franziska Brecht, Anastacia Cudreasova, Jing Zhou</i>	
Using Ontologies in an E-Commerce Environment: Help or Hype?	687
<i>Franziska Brecht, Kerstin Schäfer</i>	
E-Business in Entertainment: Insights from the Use of Business Intelligence in the Norwegian Music Industry	696
<i>Eivind Brevik, Wanda Presthus</i>	
A Comparative Analysis of Persona Clustering Methods	705
<i>Jon Brickey, Steven Walczak, Tony Burgess</i>	
Aligning IT-Service Propositions to Changing Business Requirements in Ongoing Servicesystems	716
<i>Henrik Brocke, Falk Uebenickel, Walter Brenner</i>	
Reuse-Mechanisms for Mass Customizing IT-Service Agreements	718
<i>Henrik Brocke, Falk Uebenickel, Walter Brenner</i>	
Adapting Project Management Standards – Deriving Guidance from Reference Modelling	728
<i>Jan Vom Brocke, Sonia Lippe</i>	
IS Project Escalation in Developing Countries	737
<i>Laurence Brooks, Bella Eke</i>	
Unpacking Green IT: A Review of the Existing Literature	749
<i>Stoney Brooks, Xuequn Wang, Saonee Sarker</i>	
Customer Satisfaction with Cell Phone Banking in South Africa	760
<i>Irwin Brown, Paul Licker, Kudzai Kashora</i>	
Effects of Semantic Quality in Business Process Modeling	772
<i>Johannes Buder</i>	

Volume 2

Towards Research Collaboration – A Taxonomy of Social Research Network Sites	785
<i>Angelika Cosima Bullinger, Stefan H. Hallerste, Uta Renken, Jens-Hendrik Soeldner, Kathrin Moeslein</i>	
Innovation Contests – Where Are We?	795
<i>Angelika Cosima Bullinger, Kathrin Moeslein</i>	
Estrategias Tecnológicas de Gestión del Conocimiento Integradas con Sistemas de Información Empresariales	804
<i>Mónica Henao Cálad</i>	
Cómo Se Desarrolla Un Plan De Gestión De Conocimiento En La Práctica - Caso Metro De Medellín	814
<i>Mónica Henao Cálad, Sonia Cardona Ríos</i>	
Individual Readiness for Change in the Context of Enterprise Resource Planning Systems Implementation	827
<i>Leonardo Caporrello, Assia Viachka</i>	
Semantic Modeling Usuing Theta-Roles: A Natural Language Processing-based Approach to Conceptual Representation	837
<i>Judith Carlisle</i>	
Emergent Leadership, Gender, and Culture: The Case of Sri Lanka	839
<i>Traci A. Carte, Albert B. Schwarzkopf, Nan Wang</i>	
The Empirical Investigation of a Wiki Based Group System in Organizations	853
<i>Sangmi Chai, Patricia Joseph, Paul Mullins</i>	
Identifying Areas for Risk Sharing in IT Outsourcing	861
<i>Kamalika Chakraborty, Gerhard Schwabe, Rajat Bhattacharya, Tom Philip</i>	
Language Quality in Information Systems Development – Analyzing the Emergence of Requirements in Natural Language Processes	875
<i>Marianne Corvera Charaf</i>	
Friend Suggestion and Friend Browsing in Web 2.0 Applications	885
<i>Michael Chau</i>	
Adoção da Internet Móvel para Uso Pessoal	892
<i>Sidney Chaves, Henrique Veríssimo, Alcione Silva, Juliana Bittar Souza, Patrícia Cotti</i>	
Improving the Trust of Users on Social Networking Sites via Self-Construal Traits	906
<i>Charlie Chen, Alanah Mitchell</i>	
Cultural Dimensions as Moderators of the UTAUT Model: A Research Proposal in a Healthcare Context	914
<i>Indushobha Chengalur-Smith, Kuang-Yuan Huang</i>	
Data Analysis for Healthcare: A Case Study in Blood Donation Center Analysis	924
<i>Eddie Cheng, Chi Wai Chan, Michael Chau</i>	
General Knowledge Supported News Analysis for Portfolio Risk Prediction	932
<i>Kun Chen</i>	

Secure Web Development Teaching Modules	934
<i>Li-Chiou Chen</i>	
An Integrated Model of Individual Web Security Behavior.....	938
<i>Li-Chiou Chen, Gaurav Bansal</i>	
Do Schwartz's Value Types Matter in Internet Use of Individual Developing and Developed Nations?.....	947
<i>Khendum Choden, Kallol Bagchi, Godwin Udo, Peeter Kirs</i>	
Information Technology Payoff: A Panel Data Application to Swine Farm in Korea	959
<i>Young Chan Choe, Min Soo Lee</i>	
Toward Optimal Churn Management: A Partial Least Square (PLS) Model	961
<i>Hyunbo Cho, Yeonhee Lee, Hyeseon Lee</i>	
Security Management Life Cycle (SMLC): A Comparative Study	972
<i>Joobin Choobineh, Evan Anderson, Michael R. Grimalia</i>	
CIO Turnover, IS Alignment and Revolutionary Change.....	983
<i>Charles K. Chowla</i>	
Banking Correspondents as Social Innovation Network – The Case of Banco Palmas	990
<i>Tania Christopoulos</i>	
Knowledge Creation and Firm Performance: Mediating Processes from an Organizational Agility Perspective	992
<i>Ting-Ting Chung, Ting-Peng Liang, Chih-Hung Peng, Deng-Neng Chen</i>	
The Use of Social Network Analysis to Explore Relationships Between the Medical Informatics and Information Systems Literature.....	1004
<i>Sophie Cockcroft</i>	
IT Services Management in the Curriculum: Challenges, Realizations, and Lessons Learned	1012
<i>Sue Conger, Andrew Urbaczewski, Ramesh Venkataraman</i>	
Networked Mechanism Design Incentive Engineering in Service Value Networks as Exemplified by the Co-Opition Mechanism	1016
<i>Tobias Conte, Benjamin Blau, Rico Knapper</i>	
Conceptualizing Green IT Organizational Learning (GITOL)	1028
<i>Vanessa Cooper, Alemayehu Molla</i>	
Developing and Justifying Energy Conservation Measures: Green IT under Construction.....	1030
<i>Jacqueline Corbett, Jane Webster, Koray Sayili, Ivana Zelenika, Joshua Pearce</i>	
Effects of Aesthetics and Playfulness on Web Usability – An Empirical Investigation.....	1039
<i>Contantinos K. Coursaris, Sarah J. Swierenga, Graham L. Pierce</i>	
Integrating Trust in technology and Computer Self- Efficacy within the Post-Adoption Context: An Empirical Examination	1050
<i>Kevin Craig, Stefan Tams, Paul Clay, Jason Thatcher</i>	
Reducing Environmental Impact in Procurement by Integrating Material Parameters in Information Systems: The Example of Apple Sourcing	1061
<i>Ali Dada, Thorsten Staake, Elgar Fleisch</i>	
Virtual Worlds As Adjustable Environments for Immersion in Business Meetings	1071
<i>Sébastien Damart, Christine Defuans, Doudja Saidi Kabache, Mathias Szpirglas</i>	
An Empirical Study of Multi-Dimensional Trust and Loyalty in E-Commerce in China	1080
<i>John D'Ambra, Lin Xiao</i>	
The Evolving Influence of Diversity and Media in Virtual Organizations	1091
<i>Yan Dang, Susan A. Brown</i>	
Semantics Take the SOA Registry to the Next Level: An Empirical Study in a Telecom Company	1100
<i>Catarina Ferreira Da Silva, Paulo Rupino Da Cunha, Paulo Melo, Marinos Themistocleos</i>	
Adoption of Sustainability in IT Services: Role of IT Service Providers	1114
<i>Abhijit Datta, Shankha Roy, Monideepa Tarafdar</i>	
A Preliminary Model of End-User Information Processing in the Software Exception Context	1125
<i>Joshua Davis, Brad Tuttle</i>	
Social Technologies: A Six Dimensions Review of Genre	1137
<i>Claire Davison, Mohini Singh, Paul R. Cerotti</i>	
Inclusive or Exclusive? Methodological Practice and Policy for Organisationally and Socially Relevant IS Research	1154
<i>Robert Davison</i>	
Knowledge Sharing Initiatives in a Chinese Professional Services Firm	1162
<i>Robert Davison</i>	
Social Use and Consequences of PGIS in Local Communities: A Structurationist Analysis of Sierra Nevada Project	1171
<i>Natalia Aguilar Delgado, Marlei Pozzebon</i>	
Developing an Assessment Process for a Master of Information Systems Program.....	1186
<i>Barbara B. Denison</i>	
Outsourcing Contact Centres to a Developing Country: A SWOT Analysis	1196
<i>Saba Derakhshani, Mike Hart</i>	
Concept to Support a Cost Effective Implementation of Information Technology Service Management According to ISO 20000	1207
<i>Jan-Helge Deutscher, Carsten Felden</i>	
An Intermediary's Perspective on Co-Creation: Mechanisms for Knowledge Management.....	1217
<i>Stephen R. Diasio</i>	
Convolution of Complex Process Models and Ratios	1227
<i>Gunnar Dietz, Martin Juhrisch, Katrina Leyking</i>	

Tutorial on the Use of Functional Magnetic Resonance Imaging (fMRI) in IS Research.....	1229
<i>Angelika Dimoka</i>	
Pricing of Content Services – An Empirical Investigation of Music as a Service	1232
<i>Jonathan Doerr, Alexander Benlian, Johannes Vetter, Thomas Hess</i>	
Towards a Methodology to Assess Changes in IT Business Value in Terms of Business Process Performance	1242
<i>Anne Dohmen, Michael Leyer, Janusch Patas</i>	
IT Investment Management Using the Real Options and Portfolio Management Approaches	1254
<i>Pietro Cunha Dolci, Antonio Carlos G. Maçada, João Luiz Becker</i>	
Applying Design Science to IT Management: The IT-Capability Maturity Framework.....	1265
<i>Brian Donnellan, Markus Helfert</i>	
A Method to Measure the Accounting Abnormal Returns of Large-Scale Information Technology Investments: The Case of Enterprise Systems	1267
<i>Carlos A. Dorantes, Jan G. Clark</i>	
Comportamento Mimético No Abandono De Sistemas Erp: O Caso De Uma Organização Brasileira	1279
<i>André Moraes Dos Santos, Antonio Carlos G. Maçada</i>	
Barriers to Government Interoperability Frameworks Adoption	1290
<i>Ernani Marques Dos Santos, Nicolau Reinhard</i>	
Microsoft Enterprise Consortium How To's for the Classroom	1300
<i>David E. Douglas, Paul Cronan, Bradley Jensen</i>	
Investigating Determinants of Voting for the “Helpfulness” of Online Consumer Reviews: A Text Mining Approach	1304
<i>Wenjing Duan, Qing Cao, Qiwei Gan</i>	
Antecedents to Supply Chain Integration.....	1314
<i>Kevin P. Duffy</i>	
Informational Determinants of Customer Acquisition and eTailer Revenue.....	1323
<i>Amitava Dutta</i>	
Drivers of Knowledge Contribution in Open Fora: Findings from Wikipedians	1332
<i>Amitava Dutta, Rahul Roy, Priya Seetharaman</i>	
A Bibliometric Comparison of the Usage of Two Theories of IS/IT Acceptance (TAM and UTAUT)	1342
<i>Yogesh K. Dwivedi, Navonil Mustafee, Lemuria Carter, Michael D. Williams</i>	
Investigating Coordination Indicators in Epidemiological Surveillance for Influenza	1352
<i>Theresa M. Edgington</i>	
Who Owns the Knowledge That I Share?	1361
<i>Ugonwa Ekweozor, Babis Theodoulidis</i>	
E-Government Implementation Challenges: A Case Study	1379
<i>Ramzi El-Haddadeh, Vishanth Weerakkody, Shafi H. Al-Shafi, Maged Ali</i>	
Specifying the Software Project Risk Construct	1394
<i>Mazen El-Masri, Suzanne Rivard</i>	
Assessing IT-Supported Securities Trading: A Benchmarking Model and Empirical Analysis	1407
<i>Bartholomäus Ende, Jan Muntermann</i>	
Comparing the Quality of Latin American e-Health National Websites	1418
<i>Jose Esteves</i>	
Privately Waiting – A Usability Analysis of the Tor Anonymity Network	1427
<i>Benjamin Fabian, Florian Goertz, Steffen Kunz, Sebastian Müller, Mathias Nitzsche</i>	
Collective Sensemaking in Virtual Teams	1438
<i>François Fayad</i>	
Benchmarking Web-Based Image Retrieval	1446
<i>Ryan Fendley, Phani Kidambi</i>	
Publishing IS Research in and About Latin America	1459
<i>Carlos Ferran, Martha Garcia-Murillo, Alexandre Graeml, Robert Davison</i>	
ICTs and Education in Developing Countries: Do Policies Matter?	1462
<i>Melike Findikoglu, Mauricio Vasquez</i>	
Evaluating IT Service Delivery amongst ISPs from Nicaragua	1464
<i>Johnny Flores, Lazar Rusu, Paul Johannesson</i>	
The Quality Measurement of Semantic Standards; The Case of the SETU Standard for the Dutch eGovernment.....	1473
<i>Erwin Folmer, Michael Van Bekkum, Paul Oude Lutthghuis, Jos Van Hillegersberg</i>	
Healthcare Web Accessibility: Litigation Avoidance or Strategic Opportunity?	1475
<i>Jonathan Frank, Lydia Segal, Miriam Weismann</i>	
Critical Success Conditions for Enterprise Systems Change Projects	1487
<i>Odd Fredriksson, Lennart Ljung</i>	
Expert Relativity: Identify the Expert Just Ahead	1496
<i>Ronald D. Freeze, Peggy L. Lane, Sharath Sasidharan</i>	
Transforming Value Perception in Music Information Systems	1506
<i>Belinda Fridley, Jacob Cybulski, Lemai Nguyen</i>	
Implementing Cross-Organizational Business Processes with Enterprise Mashups: Hype or Reality?	1516
<i>Andrea Fuchsloch, Volker Hoyer</i>	
Analyzing Enterprise Systems Delivery Modes for Small and Medium Enterprises	1528
<i>Sarah Fuller, Tim McLaren</i>	
Classification of Metadata Categories in Data Warehousing - A Generic Approach.....	1538
<i>Roland Gabriel, Tobias Hoppe, Alexander Pastwa</i>	

Evaluation of Frame- and Feature-Based Software Product Line Tools from the Viewpoint of Mass Customization by End Users	1550
<i>Gaurav Gahalaut, Timo Käkälä</i>	
The Fair Factories Clearinghouse: Sourcing Ethics Improved Through Information Systems	1561
<i>John Gallaugher</i>	

Volume 3

Conflict, Conflict Management and Performance in Virtual Teams.....	1568
<i>Julia Gallenkamp, M. Audrey Korsgaard, Arnold Picot, Isabell M. Welpe, Rolf T. Wigand</i>	
Analyzing Frequent Collaborators in the IS Field: What Can We Learn about IS Coauthorship in General?	1579
<i>Mike Gallivan</i>	
Basic Principles of Financial Process Mining A Journey through Financial Data in Accounting Information Systems.....	1590
<i>Nick Gehrke</i>	
Challenges of Teaching Information Quality: Demonstrating an Adaptation of a Popular Management Game in Teaching Information Quality	1601
<i>Mouzhi Ge, Markus Helfert</i>	
Service Dominant Logic and Business Process Blueprinting: Enhancing the View on Performance by Integrating the Customer Perspective	1611
<i>Martin Gersch, Bernd Schöler, Michael Hewing</i>	
Framework to Address Organizational Gaps and Build Knowledge Management Capabilities in Offshore KPO	1621
<i>Biswadip Ghosh</i>	
The Influence of Human Factors on Vulnerability to Information Security Breaches	1632
<i>Antonio Carlos G. Maçada, Edimara M. Luciano</i>	
Clinicians' Emotions and TeleStroke Use	1642
<i>Janis L. Gogan</i>	
A Pervasive Technology Solution for Diabetes Using Gestational Diabetes as a Model	1651
<i>Steve Goldberg, Indrit Troshani, Sally Rao Hill, William Hague, Nilmini Wickramasinghe</i>	
Public Access Computing in Latin America: Taking Stock of an International Study	1661
<i>Ricardo Gomez</i>	
Implementing a Human Resources Competency-Based Model: An Actor Network-Perspective	1665
<i>Gibran Rivera Gonzalez, Andrew M. Cox</i>	
A Cross-National Comparison E-government Success Measures: A Theory-Based Empirical Research	1673
<i>Pilar Gonzalez, B. Adenso-Díaz, Leopoldo A. Gemoets</i>	
Investigating Capabilities Associated with ICT Access and Use in Latino Micro-Enterprises	1697
<i>Travis Good, Luis Flores Morales, Sajda Qureshi</i>	
Information Technology Adoption in Latin American Microenterprises.....	1710
<i>Travis Good, Mehruz Kamal, Sajda Qureshi, Nancy Jimenez</i>	
Information Needs in Developing Countries: How Are They Being Served by Public Access Venues?	1712
<i>Elizabeth A. Gould, Ricardo Gomez, Kemly Camacho</i>	
The Perceptions of Brazilian IS Researchers About Scientific Journals, Academic Reviewing and Ethical Issues Concerning Publication	1725
<i>Alexandre Graeml, Fábio Vizeu, Marie Anne Macadar</i>	
Rigorous Selection of Input Artifacts in Design Science Research – TAVIAS.....	1735
<i>André Gräning, Roy Wendler, Christian Leyh, Susanne Strahringer</i>	
Antecedents of Sustainable Management Support for ITRelated Initiatives	1746
<i>Peter Green, Acklesh Prasad</i>	
Collaboration and End-User Information Management Tools	1756
<i>Mark Gregory</i>	
Iterative Development of Professional Knowledge Intensive Business Processes	1769
<i>Norbert Gronau, Priscilla Heinze, Julian Bahrs</i>	
IT Governance Implementation – Case of a Brazilian Bank	1780
<i>Vilmar Grüttner, Fernando Pinheiro, Anderson Itaborahy</i>	
The Impact of Online Service Recovery on Customer Satisfaction: Empirical Evidences from Service Operations.....	1790
<i>Bin Gu</i>	
Tutorial on Latent Growth Models for Longitudinal Data Analysis.....	1802
<i>Bin Gu, Paul Pavlou</i>	
Net Neutrality and Its Implications	1807
<i>Hong Guo, Subhajyoti Bandyopadhyay</i>	
Information Security Practices in Latin America: The Case of Bolivia.....	1811
<i>Indira R. Guzman, Santos M. Galvez, Jeffrey M. Stanton, Kathryn R. Stam</i>	
Risks and Hidden Costs: A Study of 26 Outsourced Projects	1823
<i>Maliha Haddad</i>	
In Search of Insights from Community of Practice and Use of Telemedicine in Low Income Countries: The Case of Ethiopia.....	1832
<i>Getachew Hailemariam, Solomon Negash, Philip Musa</i>	
State of the Art: Managing Costs and Performance of Information Technology	1844
<i>Florian Hamel, Thomas Ph. Herz, Falk Uebenickel, Walter Brenner</i>	

The Emergence of a Multi-Organizational View on Business Processes – Experiences from a Double-Loop Action Research Approach	1854
<i>Sandra Haraldson, Mikael Lind</i>	
Satisfaction with Social Networking Sites: Effect of Playfulness and Change in Use.....	1866
<i>Gina Harden</i>	
Predicting Students Progression Using Existing University Datasets: A Random Forest Application	1875
<i>Julie Hardman, Alberto Paucar-Caceres, Cathy Urquhart, Alan Fielding</i>	
Information System Ethical Attitudes: A Cultural Comparison of the United States, Spain, and Portugal	1886
<i>A. Harris, Dave Yates, Jacqueline M. Harris, Rui Quaresma</i>	
Panel Discussion Proposal Faculty Exchanges as a Way to Increase Globalization in the IS Curriculum.....	1896
<i>A. Harris, Geoff Dick, Mary Granger</i>	
Panel Discussion Proposal Study Abroad as an Education Experience: Challenges, Realizations, and Lessons Learned	1900
<i>A. Harris, Karen Loch, Meg Murray, France Belanger</i>	
Was the Copenhagen Summit Doomed from the Start? Some Insights from Green IS Research.....	1904
<i>Helen Hasan</i>	
Working In the New Way: A Preliminary Study of Media Synchronicity and Job Satisfaction	1916
<i>Martin Hassell, Moez Limayem</i>	
The Dilemma of Addressing SAP Skills Shortages in Developing Countries	1927
<i>Paul Hawking</i>	
E Business in Developing Countries (Including Middle East): Information Systems Strategic Thinking.....	1935
<i>John D. Haynes, S. Arockiasamy</i>	
Decision Support Variables for Reverse Logistics.....	1939
<i>Benjamin Hazen, R. Kelly Rainer Jr., Dianne Hall</i>	
Methods to Measure Importance of Data Attributes to Consumers of Information Products	1949
<i>Christopher Heien, Ningning Wu, John Talburt</i>	
An Approach to Monitoring Data Quality - Product Oriented Approach -	1958
<i>Markus Helfert, Fakir Mohammad Zakir Hossain</i>	
Knowledge Centers in Professional Services Firms: Design and Empirical Evidence	1969
<i>Michael Hertlein, Stefan Smolnik, Gerold Riempf</i>	
Deriving a Research Agenda for the Management of Multisourcing Relationships Based on a Literature Review.....	1978
<i>Thomas Ph. Herz, Florian Hamel, Falk Uebenickel, Walter Brenner</i>	
Motivational Drivers to Develop Apps for Social Software-Platforms: The Example of Facebook	1990
<i>Daniel Hilpert, Alexander Benlian, Thomas Hess</i>	
Explaining Perceived Turnover in Open Source Software Projects Based on Hygiene Factors	2001
<i>Yiqing Yu, Alexander Benlian, Thomas Hess</i>	
Product Uncertainty in Online Marketplaces in China: An Econometric Model.....	2007
<i>Yili Hong</i>	
Web 2.0 Use and Organizational Innovation: A Knowledge Transfer Enabling Perspective	2019
<i>Lenore Horowitz, Kuang-Yuan Huang</i>	
Building Community Sustainability with Geographic Information Systems	2028
<i>Dirk S. Hovorka, Nancy A. Auerbach</i>	
The Impact of Individual Centrality and Helping on Knowledge Sharing: A Study of Fit	2037
<i>Zhi Wei Ho, Klarissa Ting-Ting Chang, Atreyi Kankanhalli</i>	
Resolving Tensions in Hub-and-Spoke Networks of the Enterprise Application Software Industry – An Exploratory Case Study	2046
<i>Thomas Huber, Thomas Kude, Jens Dibbern</i>	
Approaching the Value of Privacy: Review of Theoretical Privacy Concepts and Aspects of Privacy Management	2056
<i>Ulrike Hugl</i>	
An Empirical Investigation of Normative, Affective, and Gender Influence on E-Commerce Systems Adoption	2064
<i>Yujong Hwang</i>	
Green/Sustainable IT/IS: Concepts and Cases	2074
<i>Laura B. Iacobelli, Robert A. Olson, Jeffrey W. Merhout</i>	
The Extended Advertising Network Model	2084
<i>Efosa C. Idemudia</i>	
A Lightweight, Industrially-Validated Instrument to Measure User Satisfaction and Service Quality Experienced by the Users of a UML Modeling Tool	2093
<i>A. K. M. Najmul Islam, Mervi Koivulahti-Ojala, Timo Käkölä</i>	
Human Interaction with Structure in the Computing Environment.....	2103
<i>Tiko Iyamu</i>	
A Cultural Theory Analysis of Information Systems Adoption	2113
<i>Stephen Jackson</i>	
Healthcare Information Technology Issues: Hospital CEO and CIO Perspectives.....	2126
<i>Tim Jacks, Hamid Nemati, Prashant Palvia</i>	
Completing the Loop: IS Program Improvement through Outcomes Assessment.....	2136
<i>Carolyn Jacobson, Paul Leidig, George M. Kasper, Richard G. Mathieu</i>	
Assessment Benchmarking: Understanding and Using Assessment Results	2141
<i>Carolyn Jacobson, Richard G. Mathieu, Herbert E. Longenecker Jr., George M. Kasper, Lynn McKell, Daniel McFarland</i>	
Integration for Innovation: Studying the Role of Middleware in RFID Applications	2144
<i>Taline Jadaan, Dick Stenmark</i>	

Assessing the Operator's Performance in Organizational Information Systems: Context of Call Center IS Management	2153
<i>Yun Jae-Woong, Md. Dulal Hossain, Junghoon Moon, Young Chan Choe</i>	
Data Mining with SQL Server 2008 Business Intelligence Development Studio A Hands-On Approach	2167
<i>Musa J. Jafar</i>	
Investigation of Governance Mechanisms for Crowdsourcing Initiatives	2171
<i>Radhika Jain</i>	
Critical Success Factors for Multi-Channel Service Delivery (MCSD)	2179
<i>Marijn Janssen</i>	
Can We Rely on Electronic Medical Record Systems to Reduce Medication Errors?	2188
<i>Tina Blegind Jensen</i>	
The Effectiveness of Virtual Worlds for Education: An Empirical Study	2197
<i>Rebecca J. Jestice, Surinder Kahai</i>	
Implementation Success of Clinician Information Systems in Healthcare Contexts	2208
<i>Anand Jeyaraj, Vijay Raghavan</i>	
Reigning in the Remote Employee: Applying Social Learning Theory to Explain Information Security Policy Compliance Attitudes	2217
<i>Allen C. Johnston, Barbara Wech, Eric Jack, Micah Beavers</i>	
Critical Competencies for the Brazilian CIO	2231
<i>Luiz Antonio Joia</i>	
Tacit Knowledge Transfer within Organisations	2243
<i>Luiz Antonio Joia, Bernardo Lemos</i>	
Call Center Key Performance Indicators and Customer Satisfaction	2255
<i>Luiz Antonio Joia, Alexandre Ferreira Oliveira</i>	
Threat of Professional Obsolescence and Mobility Intentions: The Mediating Role of Coping Strategies	2266
<i>Damien Joseph, Soon Ang</i>	
Applying TOGAF to Define and Govern a Service-oriented Architecture in a Large-Scale Research Project	2275
<i>Aneta Kabzeva, Michael Niemann, Paul Mueller, Ralf Steinmetz</i>	
Disintermediation in the Tourism Industry: Theory Vs. Practice	2277
<i>Laddawan Kaewkitipong</i>	
A Method for Business Sequential Data Prediction	2286
<i>Tomasz Kajdanowicz, Przemyslaw Kazienko</i>	
Dynamic Revenue Model Design in the Online Services Business: Two Cases in Japan	2298
<i>Masao Kakihara</i>	
Data Mining Using Surface and Deep Agents Based on Neural Networks	2309
<i>Subhash Kak, Yuhua Chen, Lei Wang</i>	
Re-Conceptualizing IS Strategic Alignment: the Translated Strategic Alignment Model (TSAM)	2317
<i>Michel Kalika, Isabelle Walsh</i>	
Investigating the Role of Project Champions in e-Government Integration Initiatives in Local Government Domain	2329
<i>Muhammad Kamal</i>	
Collaborative Learning with Web 2.0 Technology: Synchronicity Dimension	2338
<i>Hwee-Joo Kam, Pairin Katerattanakul</i>	

Volume 4

IT Investment Decision Making: A Decision Analysis Cycle Model	2348
<i>Faezeh Karimi, Danny C. C. Poo</i>	
Virtual Team Collaboration: A Review of Literature and Perspectives	2358
<i>Myriam Karoui, Ali Gürkan, Aurélie Dudezert</i>	
The Adoption of Personalized Music Services – Combining Qualitative and Quantitative Research –	2372
<i>Christiaan Katsma</i>	
A Taxonomy of Digital Music Services	2383
<i>Christiaan Katsma, Ton Spil</i>	
Shy People and Facebook Continuance of Usage: Does Gender Matter?	2392
<i>Hajer Kefi, Alya Mlaiki, Michel Kalika</i>	
Validating Results of Human-Based Electronic Services Leveraging Multiple Reviewers	2406
<i>Robert Kern, Cordula Bauer, Hans Thies, Gerhard Satzger</i>	
Transactional Memory Structures and Collaborative Information Technology Role in Turbulent Teams: An Experiment	2417
<i>Tayfun Keskin</i>	
Knowledge Sharing in Globally Distributed IT Outsourcing Arrangements	2432
<i>Saima Khan</i>	
IT Innovation Budgets in Turbulent Times	2434
<i>Matthias Kießling, Steffen Wenzel, Lutz M. Kolbe</i>	
Overcoming Challenges for Managing IT Innovations in Non-IT Companies	2436
<i>Matthias Kießling, Hannes Wilke, Lutz M. Kolbe</i>	

Developing a Business Model Engineering & Experimentation Tool – The Quest for Scalable ‘Lollapalooza Confluence Patterns’	2446
<i>Björn Kijl, Durk Boersma</i>	
A New Approach for Collaborative Knowledge Management: A Unified Conceptual Model for Collaborative Knowledge Management	2460
<i>Dan J. Kim, T. Andrew Yan</i>	
Why Do Folksonomies Need Semantic Web Technologies?	2471
<i>Hak-Lae Kim, Jae-Hwa Choi</i>	
Identifying Green IT Leaders with Financial and Environmental Performance Indicators	2484
<i>Yong Seog Kim, Myung Ko</i>	
Service Contract Automation	2493
<i>Rico Knapper, Benjamin Blau, Sebastian Speiser, Tobias Conte, Christof Weinhardt</i>	
Social Connectedness on Facebook – An Explorative Study on Status Message Usage	2509
<i>Felix Köbler, Christoph Riedl, Céline Vetter, Jan Marco Leimeister, Helmut Krcmar</i>	
Manufacturing Execution Systems and Business Intelligence for Production Environments	2521
<i>Margarete T. Koch, Henning Baars, Heiner Lasi, Hans-Georg Kemper</i>	
Cloud Services from a Consumer Perspective	2532
<i>Philip Koehler, Arun Anandasivam, Ma Dan</i>	
How Relationships Can Be Utilized For Service Bundling	2543
<i>Thomas Kohlborn, Christian Luebeck, Axel Korthaus, Erwin Fiel, Michael Rosemann, Christoph Riedl, Helmut Krcmar</i>	
A Framework for the Design of Service Maps	2555
<i>Falk Kohlmann, René Börner, Rainer Alt</i>	
Role of Testers in Selecting an Enterprise Architecture Solution: An Exploratory Study	2565
<i>Rashid Kojja, Robin Poston</i>	
Master Data Compliance: The Case of Sanction Lists	2579
<i>Jochen Kokemüller</i>	
The Effects of Perceived Information Quality and Perceived System Quality on Trust and Adoption of Online Reputation Systems	2590
<i>Sherrie Komiak</i>	
ITSM and Education	2597
<i>Paul Kontogiorgis</i>	
Map to Service-Oriented Business and IT: A Stratified Approach	2600
<i>Janne J. Korhonen, Kari Hiekkala, Mikko Heiskala</i>	
‘STOP SPAMMING ME!’ - Exploring Information Overload on Facebook	2609
<i>Ksenia Koroleva, Hanna Krasnova, Oliver Günther</i>	
Looking Beyond the Veil – What Makes the Micro Organisation End-User Developers Tick?	2619
<i>Henri Korvela, Kristian Packalén</i>	
Web 2.0 and Business: Early Results on Perceptions of Web 2.0 and Factors Influencing Its Adoption	2628
<i>Parag Kosalge, Olvi Tole</i>	
Exploring the Role of Control – Smart Meter Acceptance of Residential Consumers	2639
<i>Johann Kranz, Julia Gallenkamp, Arnold Picot</i>	
The Role of Trust in E-Government Adoption: A Literature Review	2649
<i>Helmut Krcmar, Cigdem Akkaya</i>	
User Acceptance of Multiple Password Systems: A Proposed Study	2659
<i>Christopher Kreider</i>	
Introducing Eco-Masculinities: How a Masculine Discursive Subject Approach to the Individual Differences Theory of Gender and IT Impacts an Environmental Informatics Project	2668
<i>David Kreps</i>	
The Development of a “Holistic” Model Incorporating Business Strategy Formulation with IdM Strategy Formulation	2677
<i>C. J. Kruger, M. N. Mama</i>	
Corporatizing Open Source Software Innovation in the Plone Community	2688
<i>George Kuk</i>	
Discrete Event Monte-Carlo Simulation Based Decision Support System for Business Process Management	2699
<i>Manish Kumar, Jyoti M. Bhat</i>	
RFID’s Impact on Logistic Operations: Towards a Comprehensive Empirical Assessment	2706
<i>Steffen Kunz, Christoph Goebel</i>	
Organizational Green IT: It Seems the Bottom Line Rules	2716
<i>Ben N. Kuo</i>	
Influence of Media Formats on Student Perception and Performance in Web-Based Teaching	2726
<i>Karl Kurbel, Ivo E. Stankov, Rastislav Datsenka</i>	
Computer-Aided Warehouse Engineering (CAWE): Leveraging MDA and ADM for the Development of Data Warehouses	2736
<i>Christian Kurze, Peter Gluchowski</i>	
Trying to Outrun a Speeding Environment: Developing “High-Velocity” Strategic DSS Evaluation Criteria	2747
<i>D. Alan Ladd, Avimanyu Datta, Suprateek Sarker</i>	
Citation Analysis and Trends in Knowledge Management	2757
<i>Teresa Lang, Dianne Hall, W. Heath Landrum</i>	
IT Outsourcing’s Role in China’s Economic Growth	2767
<i>Gregory D. Larosiliere</i>	

A Transdisciplinary Approach to Construct Search and Integration.....	2778
<i>Kai R. Larsen, Jintae Lee, Jingjing Li, Chih How Bong</i>	
A Survey of Doctoral Programs in IS in the USA and Canada.....	2788
<i>Stephen Larson</i>	
The Internet as Additional Secondary Source – First Empirical Results for Differentiating the Impact of Secondary Sources on the Intention to Use IT	2810
<i>Sven Laumer</i>	
“Caveat Emptor”: Cultural Assumptions in Information Technology Innovation	2812
<i>Carl Lawrence, Fernando Beltran</i>	
A Location Aware Service to Minimize Travel Costs Using Dynamic Information	2821
<i>Christopher S. Leberknight</i>	
The Role of Cognitive Conflict in Open-Content Collaboration.....	2837
<i>Kiljae K. Lee, Gilbert Karuga</i>	
Information Systems Evolution: A Process Model for Integrating New Services.....	2847
<i>Michel Léonard, Nicolas Arni-Bloch, Jolita Ralyté</i>	
Hierarchical Structures: Conducive or Barrier to Knowledge Management?	2856
<i>Andrew Leslie, Souad Mohamed</i>	
Engagement in e-Government Business Case Justification? : A Case for Constructive Technology Assessment	2867
<i>Nick Letch</i>	
Personalized Knowledge Service Based on Smart Cell-Phone Usage: A Conceptual Framework	2876
<i>Meira Levy, Perez Shoval, Bracha Shapira</i>	
Adoption of a Centralised Post-Trade Processing Market Infrastructure after the Credit Crisis	2885
<i>Olga Lewandowska</i>	
The Consequences of Information Technology Control Weaknesses on Management Information Systems: The Case of Sarbanes-Oxley Internal Reports.....	2895
<i>Chan Li, Gary F. Peters, Vernon J. Richardson, Marcia Watson</i>	
Modeling Utilitarian Consumption Behaviors in Online Shopping: An Expectation Disconfirmation Perspective.....	2907
<i>Eric Lim, Dianne Cyr, Chee-Wee Tan</i>	
Harnessing the Link between ICT Domestication and Behaviour Change for Carbon Footprint Reduction in the Home	2909
<i>David Kreps, Vasughi Sundramoorthy, Grahame Cooper, Haifa Takruri-Rizk, Nigel Linge</i>	
A Behavioral Perspective on Transmuting Successive Multi-Session Web Searches	2911
<i>Shin-Jeng Lin</i>	
The Complementary Effect of Manufacturing Process Modularity and IS Flexibility on Agility in Manufacturing	2922
<i>Shuai-Fu Lin</i>	
Privacy Concern, Locus of Control, and Salience in a Trust-Risk Model of Information Disclosure on Social Networking Sites	2931
<i>Janice Lo</i>	
An Examination of Privacy Concerns and Trust Entities in Determining Willingness to Disclose Personal Information on a Social Networking Site.....	2944
<i>Janice Lo, Cindy Riemenschneider</i>	
Towards a Structured Application of IT Governance Best Practice Reference Models	2956
<i>Stefanie Looso</i>	
A Method for Analyzing IT Service Strategy in Municipal Governments from Nicaragua	2966
<i>Anayansi López-Poveda, Lazar Rusu, Paul Johannesson</i>	
Architecture for Analyzing Manufacturing Execution Data - Using Business Intelligence Logic	2979
<i>Philipp Louis</i>	
Critical Issues in Enterprise Architecting – A Literature Review	2990
<i>Carsten Lucke, Sascha Krell, Ulrike Lechner</i>	
Understanding the Performance Impact of Enterprise Architecture Management	3002
<i>Johannes Lux, Gerold Riempf, Nils Urbach</i>	
Web Service Standards Taxonomy	3012
<i>Zakaria Maamar</i>	
Utilizando el Modelo de Calidad de McCall y el Estándar ISO-9126 para la Evaluación de la Calidad de Sistemas de Información por los Usuarios	3017
<i>Jorge Eduardo Macías Díaz, Juan M. Gómez Reynoso</i>	
An ERP-centric Master Data Management Approach	3030
<i>Alexander Maedche</i>	
All Aboard: ERP Implementation as Participatory Design	3040
<i>Johan Magnusson, Jonas Klingberg, Håkan Enquist, Bo Oskarsson, Andreas Nilsson, Anders Gidlund</i>	
ICTs and Sustainable Development: A Capability Perspective	3049
<i>Ariyo Maiye, Kathy McGrath</i>	
Combining Wikis and Screen Capture Videos as a Part of information Systems Science Course	3065
<i>Pekka Makkonen</i>	
Analís del Éxito de las Adopciones de Sistemas ERP: Un Estudio Empírico en América Latina Utilizando Modelamiento SEM.....	3074
<i>Miguel Maldonado, Jonathan Wareham, Oswaldo Lorenzo, Rafael Lorenzo</i>	
Mobile Technology in Governmental Organizations: The IBGE Case	3089
<i>Adriana Manica, Amarolinda Zanella Saccò, Silvia Elaluf-Calderwood</i>	

Application of a Data Mining Process Model: A Case Study- Profiling Internet Banking Users in Jamaica	3098
<i>Gunjan Mansingh, Lila Rao, Kweku-Muata Osei-Bryson, Annette Mills</i>	
The Effect of Pricing Online Content on Perceived Information Quality in Online Sites	3109
<i>Juan Mao, Gilbert Karuga</i>	
How Many Technology Types Are There? Preliminary Results from the Technology Acceptance Literature	3118
<i>George M. Marakas, Wenyng N. Sun, Yucong Liu, Kiljae K. Lee, Juan Mao, Miguel I. Aguirre-Urrreta</i>	

Volume 5

IT Executives' Perception of CobiT: Satisfaction, Business-IT Alignment and Benefits.....	3129
<i>Mauricio Marrone, Lukas Hoffmann, Lutz M. Kolbe</i>	
Selecting and Ranking IT Governance Practices for Electric Utilities.....	3140
<i>Luiz Mauricio Martins, Antão Moura, Paulo Rupino Da Cunha, Antonio Dias Figueiredo</i>	
Examining Virtual Tourism Community in China.....	3152
<i>Ben Martz, Xueyan Yang</i>	
Can the WWW Provide Better Answers Than the Textbook?.....	3165
<i>Matheus Matheus</i>	
The Management of Distance in Remote-Work Environments: A Deleuzian Approach.....	3178
<i>Mathieu Chauvet</i>	
The Optimal Employment of Supply Chain Management Decision Support Agents: An Exploratory Study.....	3189
<i>Angela Mattia</i>	
A Social Network Perspective of Information Systems Project Management.....	3200
<i>Angela Mattia, Heinz Roland Weistroffer</i>	
Curriculum Mapping: A Conceptual Framework and Practical Illustration.....	3211
<i>Alexei G. Matveev, Natasha Veltri, Enrique G. Zapatero, Nuria M. Cuevas</i>	
A Theoretical Model of the Enterprise System Agility Life-Cycle.....	3222
<i>Chris Maurer, Dale Goodhue</i>	
Integrating Environmental Science into Information Technology Content to Generate Student Interest.....	3224
<i>Rondalynne McClintock, Yoonmi Lee, June Hilton, Brian Hilton, Gandy Leroy</i>	
Investigating the Introduction to IS Course: Do Faculty, Recruiters, and Students Value the Same Content?	3235
<i>Scott McCoy, Andrea Everard, Brian Jones</i>	
Chaotic Worlds: An Analysis of World of Warcraft.....	3237
<i>Brad McKenna, Lesley A. Gardner, Michael D. Myers</i>	
An Inductive Classification Scheme for Green IT Initiatives.....	3245
<i>Tim McLaren, Priscilla R. Manatsa, Ron Babin</i>	
The Measurement of Information System Use: Preliminary Considerations	3256
<i>Ephraim R. McLean</i>	
Desarrollo y Evaluación de Modelos de Calificación Crediticia	3266
<i>Marcelo Mejía, Francisco Cadena, Ernesto Carrera</i>	
Switching Costs and Abstract Compatibility Standards: Are Vertical Standards as Vulnerable as Physical Products?	3275
<i>Rubén A. Mendoza</i>	
How Does PLM Enhance International Inter Organizational New Product Development? Knowledge Transfer and Translation with Boundary Spanners	3283
<i>Valéry Merminod, Frantz Rowe</i>	
Forensic Data Mining: Finding Intrusion Patterns in Evidentiary Data	3295
<i>Rayman D. Meservy, James V. Hansen</i>	
An Exploratory Study about Microblogging Acceptance at Work.....	3306
<i>Paul Meyer, Jens Dibbern</i>	
What Characterizes an Enterprise Systems Implementation Methodology?	3316
<i>Daniela Mihailescu</i>	
Conceptualizing Public Service Value in E-Government Services	3325
<i>Annette Mills, Lemuria Carter, France Belanger</i>	
Critical Success and Failure Factors in a Charitable Organization's Systems Development and Adoption	3334
<i>Abdulrahman A. Mirza</i>	
E-Learning to Improve Intercultural Communication	3343
<i>Alanah Mitchell, Charlie Chen, B. Dawn Medlin</i>	
Selecting an Appropriate Operationalization of the System Usage Construct: An IT Artifact Perspective	3352
<i>Mohammad Moeini, Liette Lapointe</i>	
Knowledge Transfer in Distributed Software Support with a Traceability Framework	3362
<i>Kannan Mohan, Balasubramanian Ramesh, Lan Cao</i>	
Understanding the Acceptance and Usage of IT Project Management Methodologies: Towards a Conceptual Model Supported by Case Studies	3371
<i>Kunal Mohan</i>	
Assessment of Ubiquitous Healthcare Information Systems Benefits	3380
<i>Ali Reza Montazemi, Jeff J. Pittaway, Hamed Qahri-Saremi</i>	
Influência das Capacidades Técnicas e Gerenciais no Desempenho das Empresas Desenvolvedoras de Software: Proposta de um Modelo Teórico	3397
<i>Valter De Assis Moreno Jr.</i>	

Conhecimento Compartilhado e a Relação Entre Recursos de TI, Alinhamento Operacional e Desempenho de Processos.....	3408
<i>Valter De Assis Moreno Jr., Flavia Cavazotte, Ricardo Reis Arruda</i>	
Exploring the Potential and Challenges of Using Mobile Based Technology in Strengthening Health Information Systems: Experiences from a Pilot Study.....	3417
<i>Arunima Mukherjee, Saptarshi Purkayastha</i>	
A Typology of Design Knowledge: A Theoretical Framework	3426
<i>Roland M. Müller, Katja Thoring</i>	
Crowdsourcing with Semantic Differentials: A Game to Investigate the Meaning of Form.....	3437
<i>Roland M. Müller, Katja Thoring, Ruben Oostinga</i>	
Uso de Tecnologías de Información para la Mejora del Aprendizaje	3450
<i>Estela Lízbeth Muñoz Andrade, Juan M. Gómez Reynoso</i>	
Smart Phones: Current Issues, Pros/Cons, and Future Directions.....	3459
<i>Jan Muntermann, Byungtae Lee, J. P. Shim</i>	
IT Enabled In-Home Direct Selling Presentations	3462
<i>William F. Murphy Jr.</i>	
A Methodology for Profiling Literature Using Co-Citation Analysis	3472
<i>Navonil Mustafee, Yogesh K. Dwivedi, David Bell, Michael D. Williams</i>	
Virtual Team Success: Towards a Theory of Performance in Virtual Teams	3487
<i>Ninad Naik, Dan J. Kim</i>	
'Stuff' Happens: A Theoretical Framework for Internal IS Service Recovery.....	3496
<i>Mohammad Said Najjar, Aaron Kennon Smith, William J. Kettinger</i>	
A Conceptual Model for Acceptance of Information Systems: An Organizational Semiotic Perspective	3505
<i>Majed Al-Rajhi, Kecheng Liu, Keiichi Nakata</i>	
WOM or eWOM or Something Else: How Does the Web Affect Our Dependence on Shopping Information Sources?.....	3515
<i>Makoto Nakayama, Yun Wan, Norma Sutcliffe</i>	
The Wisdom of Crowds in Government 2.0: Information Paradigm Evolution toward Wiki-Government.....	3526
<i>Taewoo Nam</i>	
The Dynamics of Women in IT: A Unifying Framework	3537
<i>Klara Nelson, Natasha Veltri</i>	
IT Project Retrospectives: Learning from the Past through a Program of Action Research.....	3539
<i>R. Ryan Nelson</i>	
IT Governance Maturity in the Public Sector Organizations in a Developing Country: The Case of Tanzania	3552
<i>Edephonice Ngemera Njufka, Lazar Rusu</i>	
Building Traceability Systems: A Design Science Approach.....	3565
<i>Eric W. T. Ngai</i>	
Text Classification with Imperfect Hierarchical Structure Knowledge.....	3576
<i>Thomas Ngo-Ye</i>	
Institutional Perspectives on Implementing Health Information Systems in Developing Countries: The Case of Electronic Medical Records (EMR) for Children Health in Vietnam	3586
<i>Thanh Ngoc Nguyen</i>	
Taxonomy Development in Information Systems: A Literature Survey and Problem Statement.....	3599
<i>Robert C. Nickerson, Jan Muntermann, Upkar Varshney</i>	
The Age-Divide in Private Internet Usage: A Quantitative Study of Technology Acceptance.....	3611
<i>Björn Niehaves, Ralf Plattfaut</i>	
Does Your Business Process Management (Still) Fit the Market? – A Dynamic Capability Perspective on BPM Strategy Development	3626
<i>Björn Niehaves, Ralf Plattfaut, Jörg Becker</i>	
Demographic Awareness and E-Government – A Quantitative Analysis of Germany and Japan.....	3638
<i>Björn Niehaves</i>	
From Cross-Organizational Business Process to Public Services	3649
<i>Martin Nussbaumer, Tobias Vogel, Andrea Fuchsloch</i>	
Process Complexity impact on IS Audit Service Quality: An Enterprise System Perspective	3664
<i>Joseph Nwankpa</i>	
Power Tensions in HIS Integration in Developing Countries: The Need for Distributed Control	3666
<i>Edwin Nyella, Mathew Mndeme</i>	
A Meta-Model Based Approach to the Description of Resources and Skills	3677
<i>Andreas Oberweis</i>	
Towards Interoperable E-Government – Identifying and Classifying G2B Services in the European Metropolitan Area Rhine-Neckar	3689
<i>Sebastian Olbrich</i>	
Warehousing and Analyzing Streaming Data Quality Information	3701
<i>Sebastian Olbrich</i>	
Examining the Factors Influencing Continued Knowledge Contribution in Electronic Knowledge Repository	3712
<i>Khet Khet Oo Tha</i>	
A Grounded Theory Approach to Understanding Mu-Fi Interventions on the Digital Divide	3727
<i>Julio Angel Ortiz</i>	
From Green IT to Sustainable Innovation	3737
<i>Wietske Van Osch, Michel Avital</i>	

Efecto Mediador De La Innovación Entre Entorno Y Desempeño, En Empresas De Servicio	3747
<i>Jhony Ostos, Martin Santana, Peter Yamakawa</i>	
IT Governance and Organizational Transformation: Findings From an Action Research Study	3749
<i>Boris Otto</i>	
Measuring Master Data Quality: Findings from a Case Study.....	3761
<i>Boris Otto, Verena Ebner, Kai M. Hüner</i>	
A Cybernetic View on Data Quality Management	3770
<i>Boris Otto, Kai M. Hüner, Hubert Österle</i>	
The Impact of Instant Messaging in the Workplace.....	3782
<i>Carol X. J. Ou</i>	
A Measurement of Non-Linear Relationship between IS Qualities and User Satisfaction	3793
<i>Heun Dong Pak, Soo Min Pak, Ik Hoon Jang, Young Chan Choe</i>	
A Balanced Scorecard for Compliance - Requirements of a Comprehensive Compliance-Reporting.....	3802
<i>Johannes Christian Panitz, Martin Wiener, Michael Amberg</i>	
Digital Government Implementation: A Comparative Study in USA and Russia	3815
<i>Theresa Pardo</i>	
Perceived Organizational Readiness for IT-Based Change and Its Antecedents: An Exploratory Study in the Healthcare Sector	3825
<i>Guy Paré, Claude Sicotte, Placide Poba-Nzaou</i>	
Public Access ICT: A South-South Comparative Analysis of Libraries, Telecentres and Cybercafés in South Africa and Brazil	3838
<i>Shaun Pather, Ricardo Gomez</i>	
Adopting New Software: Drivers of Voluntary Adoption in the Same Product Category	3850
<i>Nainika Seth Patnayakuni, Ravi Patnayakuni, David Berkowitz</i>	
Enterprise 2.0 Management and Social Issues	3861
<i>Karen P. Patten, Lynn B. Keane</i>	
Atendimento das Necessidades do Setor da Produção pelo ERP	3869
<i>André Luiz Pestana De Oliveira, Marco Antônio Pinheiro Da Silveira</i>	
Globalization in Marketing: An Empirical Analysis of Business Adoption and Use of Social Network Sites.....	3887
<i>Abby Peters, Dalila Salazar</i>	
A Theory-Based Approach for a Modular System of Interactive Decision Aids	3901
<i>Jella Pfeiffer, Felix Vogel, Sven Stumpf, Charlotte Kiltz</i>	

Volume 6

B2B Electronic Marketplaces in Supply Chain Management: Analyzing Recent Research Activities	3911
<i>Christoph Pflegler, Klaus Turowski</i>	
Identifying Early Warning Signs of Failures in Offshore Software Development Projects – A Delphi Survey	3925
<i>Tom Philip, Gerhard Schwabe, Erik Wende</i>	
Technology for Rural Telecenters In India: A Model and Exploratory Study of Diffusion of Information For Telecenter Use and Sustainability.....	3935
<i>James B. Pick, Kamala Gollakota</i>	
A Reference Model Catalog of Models for Business Process Analysis	3947
<i>Tim Pidun</i>	
Web Standards in the IS Curriculum	3958
<i>Craig A. Piercy</i>	
Teaching Project Management Skills: An Example of Collaboration between a University and the Local PMI Chapter	3963
<i>Robin Poston</i>	
Coping with Nuisances on the Web	3972
<i>Nathan R. Prestopnik, Ping Zhang</i>	
Persuading Physical Activity Engagement with a Behavior Modification Sensor System.....	3981
<i>Alan Price</i>	
The Organizational Culture's Influence on Risks in IT Projects – A Structuration Perspective	3992
<i>Michael Prifling</i>	
Mitigating the Effects of Partial Resource Failures for Cloud Providers	4002
<i>Tim Püschel, Dirk Neumann</i>	
Enterprise Systems in Universities: A Teaching Case.....	4010
<i>Ahmad A. Rabaa'i, Wasana Bandara, Guy G. Gable</i>	
MIS2.0: Designing the Next Generation MIS Course Using Social Networking Technology.....	4024
<i>Peter Racham, Laddawan Kaewkitipong, Daniel Firpo</i>	
Awaiting Explanation in the Field of Enterprise Architecture Management.....	4035
<i>Frank Radeke</i>	
The Adoption of Web 2.0 in Corporations: A Process Perspective	4046
<i>Philip Raeth, Nils Urbach, Stefan Smolnik, Brian S. Butler, Philipp Königs</i>	
Exploring Perception of IT Skills Among Australian Accountants: An Alignment Between Importance and Knowledge	4056
<i>Pranish Rai, Savanid Vatanasakdakul, Chadi Aoun</i>	

Privacy and Security Practices in the Arena of Cloud Computing - A Research in Progress	4067
<i>Srilakshmi Ramireddy, Rajarshi Chakraborty, T. S. Raghu, H. Raghav Rao</i>	
Explorando la Influencia del Género en la Percepción y Adopción de e-Learning en Alumnos de Educación Superior en Chile	4077
<i>Patricia E. Ramirez-Correa, F. Javier Rondán-Cataluña, Jorge Arenas-Gaitán</i>	
Business Process Maturity's Effect on Performance	4088
<i>Robyn L. Raschke, Laura R. Ingraham</i>	
Information Systems Maintenance: A Key Driver of Business Process Innovation	4096
<i>Ammar Rashid, William Y. C. Wang, Felix B. Tan</i>	
Cultural Differences in Implementing Business Process Management Systems	4106
<i>Pascal Ravesteyn, Ronald Batenburg</i>	
Collaborative Business Process Modeling Using 3D Virtual Environments	4116
<i>Jan Recker, Stephen West</i>	
Predicting Patterns of Information Systems Alignment in Entrepreneurial Organizations	4128
<i>Chris T. Street, R. Brent Gallupe, Blaize Horner Reich</i>	
Lecture Recording in a Blended Learning Arrangement for Teaching Enterprise Resource Planning Systems - Framework, Prototypical Implementation and Evaluation	4141
<i>Martina Reichel, Nadine Blinn, Markus Nuetgens</i>	
IT Support for Intra-Organizational Innovation Networks – An Exploratory Study	4143
<i>Michael Reinhardt, Martin Wiener, Michael Amberg</i>	
Organizing to Achieve E-Government Maturity – A Case Study in a Danish Local Government	4157
<i>Anja Reinwald</i>	
Integrating Qualitative and Quantitative Approaches in Cross-Cultural Research	4172
<i>Sebastian Reiter, Glenn Stewart, Christine Bruce</i>	
Ethical Dimensions of the Information Society	4181
<i>Cheul Rhee, H. Raghav Rao, Khaled Al-Raimi, Junghoon Moon</i>	
Attracting High School Minority Students to Information Systems: The Technology Awareness Program	4191
<i>Cindy Riemenschneider, Susan Bristow</i>	
Enterprise Microblogging: Procrastination or Productive Use?	4199
<i>Kai Riemer, Alexander Richter, Philip Seltsikas</i>	
A Structural Model of Information System Quality: An Empirical Research	4208
<i>Nuria Rodriguez, Josep Casanovas</i>	
Challenges in Knowledge Management	4216
<i>Max Erik Rohde, David Sundaram</i>	
A Structuration Approach to Online Communities of Practice	4225
<i>Howard Rosenbaum, Pnina Shachaf</i>	
Making a Case for Scenario-Based Learning in IS and Executive Education	4233
<i>Howard Rosenbaum, Michael Shermis</i>	
How Secure is Your System? Examining the Influence of Technical, Managerial, and Educational Controls on Users' Secure Behavior	4241
<i>Gray Ross, Jeffrey Jenkins</i>	
Agent-Based Simulation for Evaluation of a Mobile Emergency Management System	4243
<i>Heiko Roßnagel, Jan Zibuschka, Olaf Junker</i>	
Simulation as a Method To Support Complex Organizational Transformations in Healthcare	4256
<i>Diederik Rothengatter, Christiaan Katsma, Jos Van Hillegersberg</i>	
Organic Evolution and the Capability Maturity of Business Intelligence	4271
<i>Stephen Russell, Malika Haddad, Margherita Bruni, Mary Granger</i>	
Mining Perioperative Data for Business Process Analysis and Redesign: A Case Study Perspective	4281
<i>Jim Ryan, Barbara Doster, Sandra Daily, Carmen Lewis</i>	
Hybrid Approach for the Maintenance of Materialized Webviews	4292
<i>Houssein Saadi, Ali Ben Ammar, Abdellatif Abdellaifi</i>	
Adapted Loss Database – A New Approach to Assess IT Risk in Automated Business Processes	4299
<i>Stefan Sackmann, Arnt Syring</i>	
Examining the Value of Collaboration Systems in Collocated Teams: A Longitudinal Analysis	4310
<i>Khawaja A. Saeed</i>	
Organizational Adoption of Web 2.0 Technologies: An Empirical Analysis	4321
<i>Terence J. Saldanha, M. S. Krishnan</i>	
Sharing Behavior in Emergencies: An Instantiation of a Utility-Focused Prototype of a Secure Mobile Near-Real-Time Content Device in Pre-Hospital and Hospital Settings	4332
<i>Olusola Samuel-Ojo, B. Schooley, Brian Hilton, Tom Horan</i>	
A Study of Emerging Multi-Cultural and Multi-National Issues in Enterprise System Adoption Processes	4346
<i>Møyfrid Kårstad Sannarnes</i>	
Information Technology Training for a Globalized Workforce – Challenges, Tools and Research Directions	4354
<i>Radhika Santhanam, Deborah Compeau, Mun Yi, Guillermo Rodriguez Abitia</i>	
An Empirical Investigation of the Relationship between Information Quality and Individual Impact in Organizations	4359
<i>Gilson Ditzel Santos, Hiroo Takaoka, Cesar Alexandre De Souza</i>	
IT Capability, Innovation Capability, and Long-Term Performance: A Research Approach	4370
<i>André Schäfferling, Heinz-Theo Wagner</i>	

The Impact of Information Technology on European Post-Trading	4380
<i>Torsten Schaper, Michael Chistalla</i>	
Metaphysics of Change and Identity	4393
<i>Stefan Schellhammer</i>	
Organizational Identity as Perspective – Investigating the IT-Artifact	4401
<i>Stefan Schellhammer</i>	
Who Says Professionals Are Ethical? A Cross-Sectional Analysis of Ethical Decision Making, Attitudes and Action	4410
<i>Richard A. M. Schilhavy, Ruth C. King</i>	
Management of Service Innovation Projects: A Case Study from a German Financial Services Provider	4422
<i>Bernhard Schindholzer, Falk Uebenickel, Walter Brenner</i>	
Co-Existence of RFID and Barcode in Automotive Logistics	4424
<i>Malte Schmidt, Lars Thoroe, Matthias Schumann</i>	
Predictors of Green IT Adoption: Implications from an Empirical Investigation	4433
<i>Nils-Holger Schmidt, Koray Erek, Lutz M. Kolbe, Rüdiger Zarnekow</i>	
'Checking-In' – Exploring the Usage of Location-Based Social Networks	4445
<i>Valentin Schöndienst, Linh Dang-Xuan, Oliver Günther</i>	
Integration Process Factors and Effects	4447
<i>J. P. Schonewille</i>	
Improving IT Enabled Continuity of Care Across Pre- Hospital and Hospital Settings	4457
<i>B. Schooley, Rondalynne McClintock, Yoonmi Lee, Sue Feldman, Brian Hilton</i>	
Between Cost Efficiency and Limited Innovation – A Scientometric Study of Business Process Standardization	4468
<i>Bettina Schreiber, Andreas Eckhardt, Sven Laumer</i>	
Structuring the Structure in Outsourcing Research a Social Network Perspective on Outsourcing Relationship Management	4481
<i>Anna Schröff, Daniel Beimborn, Tim Weitzel</i>	
IT Shared Service Center and External Market Activities	4491
<i>Veit Schulz, Thomas Ph. Herz, Marcus A. Rothenberger, Walter Brenner</i>	
OpenID as an Approach for User-centric Identity Management	4499
<i>Matthias Schumann, Stefan Bitzer</i>	
Business Process Management – A Missing Link in Business Education	4501
<i>Ravi Seethamraju</i>	
Enablers and Barriers to the Organizational Adoption of Sustainable Business Practices	4511
<i>Stefan Seidel, Jan Recker, Christoph Pimmer, Jan Vom Brocke</i>	
The Success of Student Information Management System: The Case of Higher Education Institution in Ethiopia	4522
<i>Getahun Semeon, Solomon Negash, Philip Musa</i>	
Role of Information Systems in Organizational Agility: The Case of eClasScheduler at Universidad de Chile	4533
<i>Dongback Seo, Jaime Miranda, Ariel La Paz</i>	
Practical Relevance of Knowledge Management and Intellectual Capital Scholarly Research: Books as Knowledge Translation Agents	4545
<i>Alexander Serenko, Nick Bontis, Emily Hull</i>	
Investigating Factors Affecting Integration Technologies Adoption in Organizations	4554
<i>Azael Ery Serrano, Hsin Chen, Alan Serrano</i>	
Implementing an E-Business Model for a Dot-Com SME: Lessons Learned	4566
<i>Azael Ery Serrano, Alan Serrano, Mutaz Al-Debei</i>	
Answer Reliability on Q&A Sites	4575
<i>Pnina Shachaf</i>	
Strategies for Leveraging IT-Enabled Service Innovation in Intensively Competitive Market	4583
<i>Shari Shang, Chien Chuan Chen</i>	
The Management of Web 2.0 Services Development Life Cycle	4592
<i>Shari Shang, Ya-Ling Wu, Oliver Hou, Chun-Cheng Lin</i>	
The Role of Inspirational Leadership and Technology Support for Contextualization on Psychological Contract in Distributed Teams	4594
<i>Xiqing Sha</i>	
Core Asset Repository Methodology (CARM) for Software Reuse	4605
<i>Yael Shemesh, Esther Glasser, Meira Levy</i>	
Enhancing Software Architecture Review Process via Knowledge Management	4616
<i>Sofia Sherman, Irit Hadar, Meira Levy</i>	
The Relationship between Organizational Culture and the Alignment of Business and IT	4626
<i>Gilbert Silvius, Jakobus Smit, Heidy Driessens</i>	
Antecedents of Organizational Competency Development	4641
<i>Bernd Simon, Horst Treiblmaier</i>	
Organisational Use of Web 2.0 Technologies: An Australian Perspective	4652
<i>Mohini Singh, Claire Davison, Nilmini Wickramasinghe</i>	
E-Government Website Awareness and Visitation Among the Techno-Disadvantaged	4661
<i>Janice C. Sipior, Burke T. Ward, Regina Connolly</i>	
Collaborative and Open Technologies and their Impact on Information Systems Instruction	4671
<i>Bas Smit, Indira R. Guzman, Diane Lending, Jerry Kane, Tim Olsen</i>	
Wikipedia as an Academic Reference: Faculty and Student Viewpoints	4677
<i>Johnny Snyder</i>	

Volume 7

Rethinking Critical Success Factors for Enterprise System Adoption: The Case of a Transition Economy	4688
<i>Piotr Soja</i>	
Understanding Project Team Composition in Enterprise System Adoption: Preliminary Findings from a Field Study	4700
<i>Piotr Soja</i>	
Towards a Human Processual Approach of Business-IT Alignment	4709
<i>Sam Solaimani</i>	
Validating IS Success Factors: An Empirical Study on Webbased State or Local E-Government Systems	4719
<i>Changsoo Song</i>	
The Role of an Effective IT Intervention for Micro-Enterprises	4731
<i>Changsoo Song, Sajida Qureshi</i>	
Prediction of RFID Performance in Supply Chains	4743
<i>Chin Boo Soon, Jairo A. Gutiérrez</i>	
Incentive and Control Mechanisms for Mitigating Relational Risk in IT Outsourcing Relationships	4763
<i>Florian Spiegel, Miroslav Lazic</i>	
Examining Utilitarian and Hedonic Factors and their Moderators for Virtual World Collaborations	4773
<i>Shirish C. Srivastava, Shalini Chandra</i>	
Information Seeking in Organisations: A Comparative Survey of Intranet Usage	4782
<i>Dick Stenmark</i>	
Design Implications for Personal Information Management: A Theoretical Evaluation of a Prototype Interface	4794
<i>Dick Stenmark, Klas Espenkrona, Mattias Svensson</i>	
Service Identification through Value Chain Analysis and Prioritization	4803
<i>Glenn Stewart</i>	
Experiential Learning in Virtual Worlds – A Case Study for Entrepreneurial Training	4816
<i>Stefan Stieglitz, Christoph Lattemann, Miriam Kallischnigg</i>	
Green Business and Online Price Premiums: Will Consumers Pay More to Purchase from Environmentally Friendly Technology Companies?	4828
<i>Robert D. St. Louis, Joseph A. Cazier</i>	
A Method to Assess Value of Integrated Operations	4844
<i>Dariusz Strasunskas, Asgeir Tomasgard</i>	
Enterprise Systems Ecosystem: A Case Study Based Comparison of Software Companies	4853
<i>Eldar Sultanow, Carsten Brockmann, Norbert Gronau</i>	
Quantum Leap in IT Productivity in an Emerging Economy- The Sony India Case.....	4863
<i>David Sundaram, Aldon Hartley</i>	
mediEPCs—A Model to Abstract Complex and Dynamic Processes in Healthcare Environments	4875
<i>Ali Sunyaev, Markus Ortmann, Jan Marco Leimeister, Helmut Krcmar</i>	
An Approach for Trust and IS Engagement in Professional-Orientated Work	4877
<i>Ann Svensson</i>	
Evaluating Scholarly Influence Through Social Network Analysis: the Next Step in Evaluating Scholarly Influence	4885
<i>Hirotoshi Takeda, Duane P. Truxel III, Michael J. Cuellar</i>	
Making Sense of IT in Organisations: The Repertory Grid Technique in Information Systems Research	4896
<i>Felix B. Tan</i>	
Changes in User Attitudes and User Expectation: A Longitudinal Study of a Thai State Owned Enterprise	4900
<i>Uthai Tanlamai</i>	
Developing an Information Infrastructure for International Trade	4911
<i>Yao-Hua Tan, Niels Bjørn-Andersen, Stefan Henningsson</i>	
A Theoretical Approach to Netsourcing Research	4921
<i>Sofiane Tebboune</i>	
The Impacts of Organizational Learning and Innovation on Enterprise Systems Benefits of Australian Organizations	4933
<i>Leon Kok Yang Teo, Mohini Singh, Vanessa Cooper</i>	
A Systems View of Software Requirement Volatility	4943
<i>Rahul Thakurta, Rahul Roy, Subir Bhattacharya</i>	
Old Wine in New Bottles: Investigating How Information Technology is Enabling “Old Criminals” to Access “New Venues”	4945
<i>Jason Thatcher, Terry Leap, Ryan Wright</i>	
Using Text Mining to Analyze Quality Aspects of Unstructured Data: A Case Study for “Stock-Touting” Spam Emails.....	4949
<i>Mohamed Zaki, David Diaz, Babis Theodoulidis</i>	
Laboratory Experiments As Evaluating Method for IT Artifacts – Experimental Design and Use Case Within a Product-Service-System	4959
<i>Oliver Thomas, Thorsten Dollmann, Michael Schlicker, Nadine Blinn</i>	
Utilizing End-User Requirements to Inform the Knowledge Supply Strategies of IT Project Teams	4961
<i>Mark Thorogood, Gurvirender Tejay</i>	
Unanticipated Influence of Coordination Mechanisms on Physician Workstyles and ED Operational Efficiency	4971
<i>David A. Tilson, Vera Tilson, Vicken Y. Totten, Edward A. Michelson</i>	
Fad-like Technology Adoption as a Social Action	4982
<i>Arthur P. Tomasino</i>	

Assessing the Impact of Organizational Internet and Email Monitoring Policy on Australian Employees	4992
<i>Christine Van Toorn, Annie Yue Shu</i>	
Future of Master's Level Education in Information Systems Panel Presentation.....	5005
<i>Heikki Topi, Ryan Wright, Brian Donnellan, William T. Schiano, Joseph S. Valacich, Ramesh Venkataraman</i>	
Knowledge Transfer Challenges for Universities and SMEs in the USA.....	5010
<i>Eileen M. Trauth</i>	
The Credibility Crisis in IS.....	5018
<i>Eileen M. Trauth, David Firth, John King, Paul Pavlou, Hope Loch</i>	
Millennials and Masculinity: A Shifting Tide of Gender Typing of ICT?.....	5022
<i>Eileen M. Trauth, K. D. Joshi, Lynette Kvasny, Jing Chong, Sadan Kulturel, Jan Mahar</i>	
Using Log-Linear Models to Analyze the Use of Hedonic Information Technologies on Corporate Websites	5032
<i>Horst Treiblmaier, Andreas Pinterits</i>	
The Gateways of Information on the Cloud Era.....	5043
<i>Raúl A. Trejo</i>	
Generic Management Challenges of Adopting IT-Shared Services.....	5046
<i>Frank Ulbrich, Veit Schulz, Walter Brenner</i>	
Service Level Management – Challenges and their Relevance from the Customers' Point of View	5057
<i>Philipp Unterharnscheid, Axel Kieninger</i>	
Industry-Specificity of Employee Portal Success: A Multi-Group Comparison.....	5066
<i>Nils Urbach, Stefan Smolnik, Gerold Riempf</i>	
Peer-to-Peer Service Quality and Its Consequences in Virtual Communities.....	5078
<i>Aku Valtakoski, Juhana Peltonen, Mikko O. J. Laine</i>	
An Integrative Framework of the Factors Affecting Process Model Understanding: A Learning Perspective	5087
<i>Sander G. Van De Wouw, Hajo A. Reijers</i>	
A Unified Strategic Business and IT Alignment Model: A Study in the Public Universities of Nicaragua	5098
<i>Norman Vargas, Paul Johannesson, Lazar Rusu</i>	
Ubiquitous, Mobile, Pervasive and Wireless Information Systems: Current Research and Future Directions.....	5111
<i>Upkar Varshney, Hyung Lee, Punit Ahluwalia</i>	
Adoção de Software Livre em Universidades Brasileiras.....	5113
<i>Edmir Parada Vasques Prado, Fulvio Cristofoli</i>	
Critical Realism, Multidisciplinarity and Methodological Pluralism: A Systemic Approach to Guide Information Systems Research and Practice	5124
<i>Arturo Vega</i>	
Common Data Exchange Standards: Determinants for Adoption at the Municipal Level	5134
<i>Daniel Veit, Nils Parasie</i>	
Teaching with Free Software, Open Formats, and Collaborative Culture: Trials and Tribulations	5145
<i>Sameer Verma</i>	
Profiling Supply Chain Integration: Differences in Practices, Relationships and Performance between Integration Stages	5151
<i>Leo R. Vijayasarathy</i>	
A Process-Oriented Tool Development in the Open Innovation Paradigm	5157
<i>Gergana Vladova, Elisabeth Mueller</i>	
m-Government in China: Observations and Reflections	5159
<i>Doug Vogel, Zhenjiao Chen, Qingqing Bi, Ziyu Yan, Jin Hong</i>	
Influence of Brokering in Data Warehouse Projects	5169
<i>Helena Vranesic</i>	
Who is Doing What: The Impact of Task and Role Documentation on Outsourcing Service Quality.....	5178
<i>Heinz-Theo Wagner, Daniel Beimborn, Frank Schlosser</i>	
Making Sense of IT Vendor and Client Relationships: A Technological Frames Perspective	5190
<i>David Wainwright, Laurence Brooks</i>	
The Impact of Business/IT Social Network Structures on IT Service Quality	5200
<i>Katja Walentowitz, Daniel Beimborn, Tim Weitzel</i>	
Tapping the Educational Potential of Facebook: Leveraging Social Capital and Knowledge	5212
<i>Rex Wang, Cathy Urquhart, Philip Scown, Julie Hardman</i>	
Teaching Business Intelligent with an Executive Dashboard	5214
<i>Te-Wei Wang, Chih-Chen Lee</i>	
Internationalizing the Curriculum and the Instructor – Lessons from Teaching the Information Systems Core Course in Nepal.....	5218
<i>Sidne Ward</i>	
Design Science Research: Paradigm or Approach?	5228
<i>Sven Weber</i>	
Toward a User Commitment Continuum	5237
<i>John Week, Alexander McLeod, Mark G. Simkin, Bret Simmons</i>	
Antecedents and Consequence of Internet-Enabled Supply Chain Integration: An Exploratory	5248
<i>Kwok Kee Wei, Weiling Ke</i>	
Market Reactions to Investments in Information Technology: Insight from Warsaw Stock Exchange.....	5258
<i>Heinz Roland Weistroffer, Narcyz Roztocki, Dorota Dobija</i>	
Information Modeling: The Need of Semi-Automatic Model Analysis and Transformation	5269
<i>Jens Weller, Martin Juhrisch, Knut Großmann</i>	

Taming the Social Network Jungle: From Web 2.0 to Social Media	5279
<i>Rolf T. Wigand, Jerry D. Wood, Dinah M. Mandel</i>	
Analyzing Law-Making from a Business Process View: The Paradox of Law-Making	5291
<i>Remco Van Wijk, Welmoed Fokkema, Stephan Kockelkoren</i>	
Strategic Role of Human Resource Management in Information Security Management	5300
<i>Kamphol Wipawayangkool</i>	
Incorporating Temporal Structure Components to Electronic Temporal Coordination Systems	5307
<i>Dezhi Wu</i>	
Knowledge Management Task Complexity In Emergency Management: An Instrument	5314
<i>Weidong Xia, Irma Becerra-Fernandez, Jose Rocha, Arvind Gudi</i>	
Information Disclosure and Online Social Networks: From the Case of Facebook News Feed Controversy to a Theoretical Understanding	5316
<i>Heng Xu, Rachida Parks, Chao-Hsien Chu, Xiaolong Zhang</i>	
Considering Visual Artifacts in IT Cultures	5326
<i>Elaine K. Yakura</i>	
Forming Within-site Topical Information Space to Facilitate Online Free-Choice Learning	5335
<i>Ping Yan, Zhu Zhang</i>	
Power of Information Channels: Participation in e-Government Discourse	5341
<i>Yurong Yao, Yang W. Lee, Peijun Hong, Zhen Weng</i>	
Re-examining the Information Systems Security Problem from a Systems Theory Perspective	5350
<i>Diana K. Young, Wm. Arthur Conklin, Glenn Dietrich</i>	
Measuring Flow Experience of Computer Game Players	5362
<i>Jose Zagal, Susy S. Chan, Jingli Zhang</i>	
Enterprise Systems Adoption and Firm Performance in Europe: The Role of Innovation	5369
<i>Fardad Zand</i>	
Projects as Social Movements	5387
<i>Gerardo Zendejas</i>	
An Investigation of the Effects of Website Aesthetics and Usability on Online Shoppers' Purchase Intention	5397
<i>Dong Zhang, Lingyun Qiu, Ben Choi, Zhenhui Jiang</i>	
Using Blogs to Support Constructivist and Social Learning – A Case Study in a University Setting	5408
<i>Xuesong Zhang, Lorne Olfman</i>	
Building Social Capital in Online Communities: A Perspective of Information and System Quality	5416
<i>Yi Ming Zheng, Kexin Zhao, Antonis Stylianou</i>	
Understanding Awareness Diffusion in Microblogging	5424
<i>Bin Zhu, Michael Chau</i>	
Quality of XBRL US GAAP Taxonomy: Empirical Evaluation Using SEC Filings	5429
<i>Hongwei Zhu, Harris Wu</i>	
Evaluation of the Goal-Oriented Requirements Engineering Method KAOS	5443
<i>Frank Zickert</i>	
RFID in the Cloud: A Service for High-Speed Data Access in Distributed Value Chains	5453
<i>Holger Ziekow, Benjamin Fabian, Cristian Müller, Oliver Günther</i>	
An Inductive Analysis of Factors Affecting Student Attitudes toward a Virtual World Learning Environment	5464
<i>Ilze Ziguks, Chi Zhang</i>	

SUBMISSIONS FROM 2009

Conducting Multi-Level Research in Information Systems	5473
<i>France Belanger</i>	
Theory Construction: Finding Your Contribution	5477
<i>Martha Garcia-Murillo</i>	
Author Index	