

26th Americas Conference on Information Systems (AMCIS 2020)

A Vision for the Future

Salt Lake City, Utah, USA
10 – 14 August 2020

Volume 1 of 5

ISBN: 978-1-7138-2059-8

Printed from e-media with permission by:

Curran Associates, Inc.
57 Morehouse Lane
Red Hook, NY 12571



Some format issues inherent in the e-media version may also appear in this print version.

Copyright© (2020) by Association for Information Systems (AIS)
All rights reserved.

Printed with permission by Curran Associates, Inc. (2021)

For permission requests, please contact Association for Information Systems (AIS)
at the address below.

Association for Information Systems (AIS)
Member Service Center
P.O. Box 2712
Atlanta, GA 30301-2712
USA

Phone: +1-404-413-7445

membership@aisnet.org

Additional copies of this publication are available from:

Curran Associates, Inc.
57 Morehouse Lane
Red Hook, NY 12571 USA
Phone: 845-758-0400
Fax: 845-758-2633
Email: curran@proceedings.com
Web: www.proceedings.com

TABLE OF CONTENTS

VOLUME 1

ACCOUNTING INFORMATION SYSTEMS (SIGASYS)

UNDERSTANDING GENERATIONAL DIFFERENCES.....	1
<i>Kelly Millenbah</i>	
AUDITORS' ADOPTION OF BLOCKCHAIN TECHNOLOGY: A STUDY ON ANTECEDENTS	9
<i>Ahmad Jumah, Yuan Li</i>	
BLOCKCHAIN: TECHNICAL FEASIBILITY FOR ASSESSING ORGANIZATIONAL FIT.....	20
<i>Aaron M. French, Horst Treiblmaier, Marten Risius</i>	
DOES THE ADOPTION OF CRYPTOCURRENCIES AFFECT FIRM PERFORMANCE?	26
<i>Ahmad Jumah, Ranjan Karri</i>	
FIRM' S RESPONSE STRATEGIES AFTER DATA BREACH AND STOCK MARKET REACTIONS.....	32
<i>Yen-Yao Wang, Kangkang Qi, Tawei (David) Wang, Wenting Jiang</i>	
IMPACT OF ARTIFICIAL INTELLIGENCE ON AUDITING - AN EXPLORATORY STUDY.....	38
<i>Ravi Chandra Seethamraju, Angela Hecimovic</i>	
IMPLICATIONS OF EMERGING FINANCIAL REGULATORY REPORTING FRAMEWORKS FOR DIGITAL PLATFORMS BOUNDARY RESOURCES	49
<i>Rob Jago Floetgen, Sebastian Gomm, Markus Bohm, Helmut Krcmar</i>	
PERCEIVED BUSINESS OBJECTIVES FOR ADOPTING BLOCKCHAIN TECHNOLOGY: A VALUE-FOCUSED-THINKING APPROACH.....	60
<i>Ghazwan Hassna</i>	
SHARED FINANCIAL SERVICES, CORPORATE GOVERNANCE AND AUDIT REPORT LAG.....	66
<i>Xin Chen, Qizhi Dai, Chaohong Na</i>	
TECHNOLOGY DIFFUSION IN TAX: AN EXAMINATION OF TAX ANALYTICS AND AUTOMATION ROUTINIZATION.....	72
<i>Robin Pennington, Al Chen, Jennifer Dirienzo, Kathy Krawczyk</i>	
TRADING THE CLOUD: A GAME-THEORETIC APPROACH	83
<i>Xianrong Zheng</i>	

ADOPTION AND DIFFUSTION OF INFORMATION TECHNOLOGY (SIGADIT)

A HEDONIC SYSTEM PERSPECTIVE OF THE DELONE AND MCLEAN IS SUCCESS MODEL.....	89
<i>Bartlomiej Hanus, Benjamin George</i>	
A REVIEW OF IT ADDICTION IN IS RESEARCH	100
<i>Indrani Karmakar</i>	

A UNIFIED TRANSACTION COST MODEL FOR ADOPTION OF PAYMENT TECHNOLOGIES.....	111
<i>Saeed Abooleet, Xiaowen Fang</i>	
ADOPTION AND DIFFUSION OF BLOCKCHAIN TECHNOLOGY AMONG SUPPLY CHAIN PARTNERS: INSIGHTS FROM TWITTER DATA.....	117
<i>Vinay K. Vasudev, Chandra Subramaniam</i>	
AI IN THE WORKPLACE: A QUALITATIVE ANALYSIS OF INTELLIGENT EMPLOYEE ASSISTANTS	123
<i>Jasmin Manseau</i>	
ANTECEDENTS OF MOBILE PAYMENT ADOPTION: A CUSTOMER GROUP-SPECIFIC ANALYSIS IN MASS-ATTENDED HOSPITALITY	134
<i>Daniel Westmattmann, Jan-Gerrit Grotenhermen, Marius Sprenger, Andreas Oldeweme, Gerhard Schewe</i>	
BECOMING A REAL-FAN OR A NON-FAN FOR THE AUGMENTED REALITY MOBILE GAMES	145
<i>Chih-Yuan Chou</i>	
BENEFITING FROM TRACKING YOURSELF BY KNOWING YOURSELF	151
<i>Dominique Welt, G. Bassellier</i>	
CONCEPTUALIZING RESTRICTED USE IN THE SOCIAL MEDIA CONTEXT.....	157
<i>Zhongyun Zhou, Xixi Li, Xueli Li</i>	
CURRENT AND PROSPECTIVE VIEWS OF THE ADOPTION OF BISS IN LARGE COMPANIES AND SMES	163
<i>Maryam Almusallam, Daniel Chandran</i>	
DUAL PROCESSES IN THE ADOPTION OF INFORMATION TECHNOLOGY: THE INTEGRATION OF DUALITIES	174
<i>Qiao Li</i>	
ERA OF AMBIVALENT IOT: ARE WE SECURE?.....	180
<i>Anitha Chennamaneni, Vikram Bhadauria</i>	
EXPLORING THE CRITICAL SUCCESS FACTORS FOR CLOUD BI ADOPTION AMONG GHANAIAAN SMES	182
<i>Acheampong Owusu, Frederick Edem Broni, Obed Kwame Adzaku Penu, Richard Boateng</i>	
ORGANIZATIONAL DECISION TO ADOPT CHATBOT TECHNOLOGY: THE ROLE OF ORGANIZING VISION AND TECHNOLOGICAL FRAME.....	193
<i>Khadija Essaied, Josianne Marsan, Wilfried Nzabandora Bazomanza, Harold Junior Nguegang Tewamba, Steve Marius Kemayou Yombia</i>	
PERSONAL CLOUD COMPUTING ADOPTION: INTEGRATING IT MINDFULNESS WITH TRUST AND RISK.....	199
<i>John Otieno Oredo</i>	
POWER OF STORIES IN TRANSFERRING INFORMATION: EVIDENCE FROM A DIGITAL STORYTELLING INITIATIVE	210
<i>Fariba Nosrati, Detlor Brian</i>	

THE ACTUAL ADOPTION AND USE OF MOBILE APPS: THE CASE OF A HIGHER EDUCATION CONTEXT	216
<i>Truth Lumor, Mirja Pulkkinen, Ari Hirvonen</i>	
THE IMPACT OF SOCIAL NETWORKING SITES USE ON HEALTH-RELATED OUTCOMES AMONG UK ADOLESCENTS	227
<i>Alexander Serenko, Ofir Turel, Hafsa Siddiqui</i>	
THE STUDENTS' VIEW ON IT-SUPPORT CHATBOTS AT UNIVERSITIES - A CASE-BASED PILOT STUDY	238
<i>Raphael Meyer Von Wolff, Tammo Heuzeroth, Sebastian Hobert, Matthias Schumann</i>	
THREE QUALITIES OF OTT SERVICES: A MIXED METHODS APPROACH	249
<i>Jae Sun Yoo, Jaecheol Park, Jai-Yeol Son</i>	
UNDERSTANDING CLOUD ERP ADOPTION PHENOMENON: LARGE ORGANIZATIONAL PERSPECTIVE.....	251
<i>Rumana Ahmed, Md Mahbubur Mahbubur, Gillian Oliver</i>	
UNDERSTANDING THE RELATIONSHIP BETWEEN SOCIAL MEDIA USE AND DEPRESSION: A SYSTEMATIC REVIEW	257
<i>Jian Mou, Wenlong Zhu, Morad Benyocef, Jongki Kim</i>	
WHAT ARE SOCIAL INFORMATION SIGNALS WORTH? EVIDENCE FROM RANDOMIZED FIELD EXPERIMENTS.....	266
<i>Swanand Deodhar, Ayushi Tandon, Abhas Tandon, Abhinav Tripathi</i>	

ADVANCES IN INFORMATION SYSTEMS RESEARCH

A COMPARATIVE STUDY OF SELF-CONGRUENCY MODELS FOR SELF-DISCLOSURE ON SOCIAL NETWORKING SITES	277
<i>Asim Shrestha, Anjee Gorkhali</i>	
ACCELERATING FIU'S SCIENCE RESEARCH AND EDUCATION TOWARDS DISCOVERY AND INNOVATION BY LEVERAGING FIU' S SCIENCE DMZ	288
<i>Vasilka Chergarova, Julio Ibarra, Cassian D'Cunha, Mike Kirgan, Rolier Cabrera, David Rotella, Jeronimo Bezerra, Rene Rotella, Heidi Morgan</i>	
BLOCKCHAIN FOR DEVELOPMENT: PRELIMINARY INSIGHTS FROM A LITERATURE REVIEW	300
<i>Paulo Rupino Da Cunha, Piotr Soja, Marinos Themistocleous</i>	
CRITICAL MASS IN INTER-ORGANIZATIONAL PLATFORMS.....	311
<i>Rodreck David, Benoit A. Aubert, Jean-Gregoire Bernard, Markus Luczak-Roesch</i>	
DO "DIGITAL" FIRMS LIVE LONGER AS FIELDS CONVERGE? A SURVIVAL ANALYSIS OF THE S&P 500.....	322
<i>Nicholas Berente, Jaegul Lee, Anthony Potts, Nikhil Srinivasan</i>	
DOCUMENT VERIFICATION USING BLOCKCHAIN FOR TRUSTED CV INFORMATION.....	333
<i>Venkata Marella, Anoop Vijayan</i>	
ENTERPRISE SYSTEMS IN THE PUBLIC SECTOR: A LITERATURE REVIEW	344
<i>Narczyz Roztock, Wojciech Strzelczyk</i>	

FORMAL SPECIFICATION, IMPLEMENTATION, AND EVALUATION OF THE ADOBPRIM APPROACH.....	355
<i>Rafika Thabet, Elyes Lamine, Amine Boufaied, Dominik Bork, Ouajdi Korbaa, Ouajdi Pingaud</i>	
FRACTIONAL OWNERSHIP, DEMOCRATIZATION AND BUBBLE FORMATION - THE IMPACT OF BLOCKCHAIN ENABLED ASSET TOKENIZATION.....	367
<i>Soyeon Kim</i>	
FROM AUGMENTED REALITY TO AUGMENTED PRODUCT: INITIAL STUDY OF AR MARKETING IN THE WINE INDUSTRY	373
<i>Guillaume Faddoul, Leigh Jin</i>	
FUTURE CHALLENGES IN DECISION MINING AT GOVERNMENTAL INSTITUTIONS	375
<i>Sam Leewis, Matthijs Berkhout, Koen Smit</i>	
HOW DARE YOU REPLACE MY DELIVERYMAN?! ACCEPTANCE OF LAST-MILE TRANSPORTATION INNOVATIONS - A QUALITATIVE PERSPECTIVE	386
<i>Bjoern Asdecker</i>	
ICT REGULATION PROCESS: HABERMAS MEETS THE MULTIPLE STREAMS FRAMEWORK.....	397
<i>J. Antonio Gouvea Galhardo, Cesar Alexandre De Souza</i>	
MACHINE LEARNING IN SME: AN EMPIRICAL STUDY ON ENABLERS AND SUCCESS FACTORS.....	408
<i>Markus Bauer, Clemens Van Dinther, Daniel Kiefer</i>	
ON THE DISADVANTAGES OF RENTED SOFTWARE WITH REGARD TO PSYCHOLOGICAL OWNERSHIP IN THE CONTEXT OF PRIVATE CUSTOMERS.....	419
<i>Dirk Weitzel, Claus-Peter H. Ernst, Franz Rothlauf</i>	
ORGANIZATIONAL INFORMATION IN THE CLOUD OF INTERACTION	430
<i>E Burton Swanson</i>	
REQUIREMENTS AND DESIGN PRINCIPLES FOR BUSINESS MODEL TOOLS	441
<i>Norman Schaffer, Jorg Weking, Olivia Stahler</i>	
TEN LIGHTWEIGHT SYSTEMS ANALYSIS AND DESIGN TOOLS BASED ON WORK SYSTEM THEORY AND ITS EXTENSIONS	452
<i>Steven Alter</i>	
THE COMPLEMENTARITY BETWEEN FOREIGN AND NATIVE IT WORKERS: EVIDENCE FROM AN INDUSTRY-LEVEL ANALYSIS	463
<i>Gang Peng, Dawei (David) Zhang</i>	
THE EFFECT OF REWARD PROVISION TIMING IN MOBILE APPLICATION PLATFORMS: A SOCIAL EXCHANGE THEORY PERSPECTIVE	474
<i>Taeyoung Kim, Jaecheol Park, Il Im</i>	
THE INFLUENCE OF PSYCHOLOGICAL OWNERSHIP ON SOFTWARE AS A SERVICE IN THE CONTEXT OF COMMERCIAL CUSTOMERS.....	480
<i>Dirk Weitzel</i>	
THEORIZING INFORMATION EXCHANGE AMONG MULTIPLE STAKEHOLDERS TO SUPPORT DECISION MAKING.....	491
<i>Ali Mohammed Bazarah, Yan Li</i>	

TOWARDS TRANSFORMATIVE ANALYTICS FOR PALLIATIVE CARE	501
<i>Mateusz Kupper, S. Armagan Tarim, Ciara Heavin, Fiona Kiely</i>	
USING ACCELEROMETER AND GYROSCOPE DATA IN COMMON MOBILE DEVICES TO ASSESS CREDIBILITY	507
<i>Joseph S. Valacich, Jeff Jenkins, Michael Byrd, David Kim, Manasvi Kumar, Parker Williams</i>	
USING ACCOUNTABILITY THEORY TO DETERMINE HOW CURIOSITY AFFECTS POLICY COMPLIANCE.....	519
<i>Philip Menard, Hwee-Joo Kam, Dustin Ormond, Robert E. Crossler</i>	
WHEN AND HOW TO ADVERTISE? AN EMPIRICAL STUDY ON MOBILE AD RESPONSE BASED ON CONTEXTUAL FACTORS.....	521
<i>Janine Anne Telles Laddaran, Jaecheol Park, Il Im</i>	
WINNING AI STRATEGY: SIX-STEPS TO CREATE VALUE FROM ARTIFICIAL INTELLIGENCE	527
<i>Sulaiman Abdallah Alsheibani, Yen Cheung, Dr. Chris Messom, Mazoon Alhosni</i>	
<u>AI AND SEMANTIC TECHNOLOGIES FOR INTELLIGENT INFO SYSTEMS (SIGODIS)</u>	
A DESIGN SCIENCE RESEARCH TO CORRECT INHERENT BIASES IN NATURAL LANGUAGE APPLICATIONS.....	538
<i>Jasmin Manseau, Ikenna Mbuko</i>	
A DESIGN THEORETIC APPROACH FOR SMARTER ADVISING USING EDUCATIONAL DATA MINING	544
<i>Caleb Bradberry, Jeff Pittges</i>	
A SEMANTIC DATA LAKE FOR HARMONIZING DATA FROM CROSS-PLATFORM DIGITAL WORKSPACES USING ONTOLOGY-BASED DATA ACCESS.....	550
<i>Florian Schwade, Petra Schubert</i>	
A SERVICE-BASED MODEL FOR CUSTOMER INTELLIGENCE IN THE AGE OF BIG DATA.....	561
<i>Nguyen Anh Khoa Dam, Thang Le Dinh, William Menvielle</i>	
AN AI-BASED ECT PERSPECTIVE FOR VOICE-ACTIVATED SMART PHONE ASSISTANTS	572
<i>Maarif Sohail</i>	
AN ENHANCEMENT OF KOHONEN NEURAL NETWORKS FOR PREDICTIVE ANALYTICS: SELF-ORGANIZING PREDICTION MAPS	578
<i>Janusz Morajda, Grazyna Paliwoda-Pekosz</i>	
ANALYZING THE IMPACTS OF ACTIVATION FUNCTIONS ON THE PERFORMANCE OF CONVOLUTIONAL NEURAL NETWORK MODELS	589
<i>Gerald Onwujekweg, Victoria Y Yoon</i>	
ARE ANTHROPOMORPHIC INTELLIGENT AGENTS MORE INTELLIGENT?.....	595
<i>Christopher Haas, Sara Moussawi</i>	
ARE WE READY FOR ARTIFICIALLY INTELLIGENT LEADERS? A COMPARATIVE ANALYSIS OF EMPLOYEE PERCEPTIONS REGARDING ARTIFICIALLY INTELLIGENT AND HUMAN SUPERVISORS.....	601
<i>Jan-Gerrit Grotenhermen, Maike Bruckes, Gerhard Schewe</i>	

ARTIFICIALLY INTELLIGENT (AI) DRONES FOR FIRST RESPONDERS	607
<i>Sambhav Gupta, Yu Chen, Yanxia Zhang, Richard Sessions</i>	
DETECTING AND QUANTIFYING POLITICAL BIAS AND CREDIBILITY IN WRITTEN COMMUNICATIONS USING AN LSTM-BASED DEEP NEURAL NETWORK	613
<i>Daniel Soper</i>	
EFFECTS OF ABILITIES OF DATA ANALYST TEAMS AND AI DEVELOPMENT	615
<i>Madhav Sharma, David Biro</i>	
FEDERATED DEEP LEARNING: A CONCEPTUAL MODEL AND APPLIED FRAMEWORK FOR INDUSTRY 4.0	621
<i>Samaa Elnagar, Manoj A. Thomas</i>	
HUMAN-AI HYBRIDS AND INDIVIDUAL PERFORMANCE IN THE CONTEXT OF ENTERPRISE SYSTEMS USE	632
<i>Agrim Sachdeva, Hillol Bala</i>	
INVESTIGATING DATA VISUALIZATION DECISION ERRORS: DO TOOLS ENABLE USERS TO MAKE BAD DECISIONS AND MORE CONFIDENTLY?	634
<i>Jim Jenkins, Rahul Singh</i>	
LEVERAGING CROSS DOMAIN RECOMMENDATION MODELS TO ALLEVIATE FILTER BUBBLE PROBLEMS	640
<i>Jianshan Sun, Jian Song, Yuanchun Jiang, Yezheng Liu, Mingyue Zhu</i>	
MULTI-STAGE TRANSFER LEARNING SYSTEM WITH LIGHT-WEIGHT ARCHITECTURES IN MEDICAL IMAGE CLASSIFICATION	651
<i>Rajesh Godasu, Omar El-Gayar, Kruttika Sutrave</i>	
REXTWITTER: A RULE-BASED SEMANTIC RECOMMENDER SYSTEM FOR TWITTER USERS	657
<i>Paulo Roberto De Souza, Frederico Araujo Durao</i>	
SELECTING THE BEST SUBSET OF FEATURES USING A GAME-THEORETIC APPROACH: APPLICATIONS IN INFORMATION SYSTEMS	668
<i>Kimia Keshanian, Kaushik Dutta</i>	
THE IMPACT OF ARTIFICIAL INTELLIGENCE INVESTMENT ON MARKET VALUE: AN EVENT STUDY	674
<i>Ariel K. H. Lui, Maggie C. M. Lee, Eric W. T. Ngai</i>	
THE ROLE OF AI IN PERCEPTIONS OF DISTRIBUTIVE, PROCEDURAL, AND INTERACTIONAL JUSTICE	680
<i>Kevin Kim, Russell Torres</i>	
TOWARD VOICE-ENABLED ROBOTIC ADVISORY FOR PERSONALIZED WEALTH MANAGEMENT	682
<i>Nadine Kathrin Ostern, Joe Scholer, Jurgen Moormann</i>	
TOWARDS THE USE OF CLUSTERING ALGORITHMS IN RECOMMENDER SYSTEMS	693
<i>Leandro Miranda, Jose Viterbo, Flavia Bernardini</i>	
VALUE CREATION IN CONNECTIONIST ARTIFICIAL INTELLIGENCE - A RESEARCH AGENDA	704
<i>Rainer Schmidt, Alfred Zimmermann, Michael Moehring, Barbara Keller</i>	

COGNITIVE RESEARCH IN IS (SIGCORE)

AI DESIGN TO INNOVATION.....	715
<i>Tzu-Ling Huang, Ching-I Teng</i>	
BEYOND THE OBVIOUS - TOWARDS A CREATIVITY SUPPORT SYSTEM USING AI-DRIVEN INSPIRATION.....	721
<i>Hans Christian Klein, Frederike Marie Oschinsky, Sebastian Weber, Bastian Kordyaka, Bjoern Niehaves</i>	
EVALUATING VISUAL SEARCH IN GLAUCOMA USING DEEP LEARNING	727
<i>Anoop Mishra, Steven Belcher, David Anderson, Deepak Khazanchi</i>	
EXTRABOT VS INTROBOT: THE INFLUENCE OF LINGUISTIC CUES ON COMMUNICATION SATISFACTION	736
<i>Rangina Ahmad, Dominik Siemon, Susanne Robra-Bissantz</i>	
FROM OVERLOAD TO OVERLORD: REDUCING COGNITIVE LOAD IN A POST APP-POCALYPTIC WORLD.....	747
<i>David Kallemeyn, Vanessa Casillas, Frederick K. Johnson</i>	

VOLUME 2

IMPACTS OF RPA ON EMPLOYEES' SKILL VARIETY	753
<i>Bjorn Johansson, Sandra Engberg, Ida Lindgren, Therese Sordal</i>	
MEASURING THE PERFORMANCE OF HUMAN-MACHINE SYMBIOSIS	764
<i>Patrick Derckx, Franziska Kraken, Detlef Schoder</i>	
RETHINKING HOW HUMANS AND MACHINES MAKE SENSE TOGETHER.....	770
<i>Elisa Gagnon, Anouk De Regt</i>	
SIMPLE AS IT CAN BE, BUT NOT SIMPLER: PERCEIVED ELEGANCE AS EFFECTIVE COMPLEXITY IN INTERFACE DESIGN.....	776
<i>Luca Iandoli, Letizia Piantedosi, Giuseppe Zollo</i>	
THE IMPACT OF GENDER STEREOTYPING ON THE PERCEIVED LIKABILITY OF VIRTUAL ASSISTANTS.....	787
<i>Claus-Peter H. Ernst, Nils Herm-Stapelberg</i>	

CULTURE IN INFORMATION SYSTEMS (SIG CULTURE)

CULTURAL CHANGES RESULTING FROM INFORMATION SYSTEM ADOPTION AND USE: A CASE STUDY ON NEW PRODUCT DEVELOPMENT IN THE CONSUMER FOOD INDUSTRY	795
<i>Angela Liew, Lesley A. Gardner</i>	
DOES CULTURE AFFECT THE USAGE OF DIGITAL DISRUPTION INNOVATIONS: A STUDY USING INSTAGRAM.....	806
<i>Deepika Gopukumar, Mark Srite</i>	
DOES CULTURE AFFECT THE USAGE OF DIGITAL DISRUPTION INNOVATIONS: A STUDY USING INSTAGRAM.....	812
<i>Deepika Gopukumar, Mark Srite</i>	

THE ROLE OF CULTURAL FACTORS ON MOBILE HEALTH ADOPTION: THE CASE OF SAUDI ARABIA	818
<i>Daniel Chandran, Nasser Aljohani</i>	
TOWARDS A THEORY OF DIGITAL ENTREPRENEURSHIP MINDSET: THE ROLE OF DIGITAL LEARNING AND DIGITAL LITERACY	824
<i>Ryan Young, Elaina Davis, Kaveh Abhari, Luke Wahlberg</i>	
TWITTER AND THE PREDICTION OF OSCAR WINNERS	835
<i>Colette Therese Malyack, Krystal M. Hunter, Starr Roxanne Hiltz</i>	
TWO-FACED USERS? EXPLORING MOTIVATIONAL TAXONOMIES OF PLAYFUL SYSTEMS	846
<i>Bastian Kordyaka, Katharina Jahn, Sidney Hribersek, Hans Christian Klein</i>	
<u>DATA SCIENCE AND ANALYTICS FOR DECISION SUPPORT (SIGDSA)</u>	
A CASE FOR DATA DEMOCRATIZATION.....	852
<i>Pranjal Awasthi, Jordana J. George</i>	
A DYNAMIC CLASSIFICATION APPROACH TO CHURN PREDICTION IN BANKING INDUSTRY	863
<i>Hoiyin Christina Leung, Wingyan Chung</i>	
A NOVEL MACHINE LEARNING APPROACH FOR HIGH-PERFORMANCE DIAGNOSIS OF PREMATURE INTERNET ADDICTION USING THE UNFOLDED EEG SPECTRA	869
<i>Jan Gross, Hermann Baumgartl, Ricardo Buettner</i>	
A PILOT STUDY ON DESIGNING A DATA & AI PERFORMANCE CANVAS	880
<i>Michael Engel, Fabian Lang</i>	
ALGORITHMIC APPRECIATION ACROSS TASK DIFFICULTY	886
<i>Eric Bogert, Rick Watson, Aaron Schecter</i>	
AN ASSESSMENT OF MEDICATION THERAPY AND READMISSION OF COMORBID DIABETIC PATIENTS.....	892
<i>Chinedu Ossai, Nilmini Wickramasinghe</i>	
AN INDUSTRY-AGNOSTIC APPROACH FOR THE PREDICTION OF RETURN SHIPMENTS.....	898
<i>Adrian Hofmann, Fabian Gwinner, Kevin Fuchs, Axel Winkelmann</i>	
ANALYZING CO-AUTHORSHIP NETWORK FOR HOMOPHILY - EVIDENCE FROM IS SENIOR SCHOLAR' S BASKET OF EIGHT JOURNALS FOR BUSINESS ANALYTICS RESEARCH	909
<i>Rahul Dwivedi, Sridhar Nerur</i>	
BRIDGING THE GAP BETWEEN INSIGHTS AND ACTION: THE ROLE OF ANALYTICAL STORYTELLING	920
<i>Elisa Gagnon, Olivier Caya</i>	
CONVOLUTIONAL NEURAL NETWORKS FOR SURVEY RESPONSE CLASSIFICATION.....	926
<i>Nikolai Stein, Felix Oberdorf, Jonas Pirner</i>	
CUSTOMER CO-CREATION THROUGH THE LENS OF SERVICE-DOMINANT LOGIC: A LITERATURE REVIEW	937
<i>Nguyen Anh Khoa Dam, Thang Le Dinh, William Menvielle</i>	

DESIGN SCIENCE GUIDED SPORTS INFORMATION SYSTEM FRAMEWORK DEVELOPMENT FOR SPORTS DATA ANALYTICS	948
<i>Shastri Nimmagadda, Anthony Mullins, Torsten Reiners, Dr Neel Mani</i>	
DISCOVERING DESIGN PRINCIPLES OF WEB ANALYTICS TOOLS: A TEXT MINING APPROACH.....	959
<i>Yousra Harb, Yanyan Shang, Lamar Al-Musa</i>	
DYNAMIC MODELLING OF INTER-ORGANIZATIONAL NETWORKS USING THE DOMAIN KNOWLEDGE AND BIG DATA ANALYTICS	965
<i>Piotr Ā Liwa, Grzegorz Krzos, Maciej Pondel</i>	
EARLY PUBLIC OUTLOOK ON THE CORONAVIRUS DISEASE (COVID-19): A SOCIAL MEDIA STUDY	976
<i>Giridhar Reddy Bojja, Martinson Ofori, Jun Liu, Loknath Sai Ambati</i>	
HOME FIELD ADVANTAGE IN MAJOR LEAGUE SOCCER	987
<i>Christopher Njunge, Brian Hilton, Lorne Olfman, June Hilton</i>	
INTERPRETABLE MULTIPLE TREATMENT REVENUE UPLIFT MODELING	998
<i>Robin M. Gubela, Stefan Lessmann</i>	
IS ATTENTION CONTAGIOUS? ESTIMATING THE SPILLOVER EFFECT OF INVESTOR ATTENTION IN DIGITAL NETWORKS	1009
<i>Wuyue (Phoebe) Shangguan, Xi Chen, Alvin Leung</i>	
LINKING BIG DATA AND BUSINESS: DESIGN PARAMETERS OF DATA-DRIVEN ORGANIZATIONS	1020
<i>Janine Adina Hagen, Thomas Hess</i>	
LOCAL LEARNING FROM MUNICIPAL RANSOMWARE ATTACKS	1031
<i>Kent Marett, Misty Nabors</i>	
MACHINE LEARNING AND GROUNDED THEORY: NEW OPPORTUNITIES FOR MIXED-DESIGN RESEARCH.....	1041
<i>Jang Bahadur Singh, M Vimal Kumar, Rajesh Chandwani, Biju Varkkey</i>	
MAKING THE NEWSVENDOR SMART - ORDER QUANTITY OPTIMIZATION WITH ANNS FOR A BAKERY CHAIN.....	1045
<i>Franz Seubert, Nikolai Stein, Fabian Taigel, Axel Winkelmann</i>	
OPIOID USE DISORDER: DECISION SUPPORT FOR HEALTHCARE PROFESSIONALS.....	1056
<i>Neetu Singh, Upkar Varshney</i>	
PREDICTING FALL RISKS VULNERABILITY WITH INPATIENT DATA IN ACUTE CARE HOSPITALIZATION.....	1062
<i>Chinedu Ossai, Louise O'Connor, Nilmini Wickramasinghe</i>	
PROVIDER SELECTION FRAMEWORK FOR BUNDLED PAYMENTS IN HEALTHCARE SERVICES	1073
<i>Seokjun Youn, Anupam Agrawal, Subodha Kumar, Chelliah Sriskandarajah</i>	
SELECTING IMPLEMENTATION CRITERIA IN THE AGE OF GEOBLOCKCHAIN	1084
<i>Constantinos Papantoniou</i>	
SHARING ECONOMY: APPLICATION OF STRUCTURAL TOPIC MODELS	1090
<i>Yalda Esmizadeh, Bonnie Canziani, Hamid R. Nemati, Mino Mondareshzad</i>	

SHOW YOUR FACE! INVESTIGATING THE RELATIONSHIP BETWEEN HUMAN FACES AND MUSIC' S SUCCESS.....	1096
<i>Michael Schlechtinger, Michael Klesel, Bjoern Niehaves</i>	
SOCIAL MOVEMENT AND CORE-PERIPHERAL NETWORK MOBILIZATION	1107
<i>Romilla Syed, Leiser Silva</i>	
SPATIAL ANALYTICS -- A MISSING KEY TO ENDING HOMELESSNESS	1109
<i>Hafsa Aasi</i>	
SPATIAL DECISION SUPPORT SYSTEM FOR STUDENT DATA: A CASE STUDY OF YEMEN.....	1120
<i>Ali Mohammed Bazarah</i>	
TECHNOLOGICAL AND HUMAN FACTORS FOR SUPPORTING BIG DATA ANALYTICS IN SAUDI ARABIAN HIGHER EDUCATION	1131
<i>Maher Mohammed Aseeri, Kyeong Kang</i>	
THE IMPACT OF DATA ANALYTICS ON HOSPITAL PERFORMANCE	1137
<i>Naser Shekarian, Ronald Ramirez, Jiban Khuntia</i>	
THE IMPACT OF EXPERT KNOWLEDGE ON USER BEHAVIOR IN RECOMMENDER SYSTEMS	1143
<i>Nils Herm-Stapelberg</i>	
TOWARD EFFECTIVE MOBILE PROMOTION: A SURVEY OF MOBILE PREDICTION TECHNIQUES AND APPLICATIONS	1154
<i>Kai Zhao, Houping Xiao, Arun Rai</i>	
TWO-LEVEL CLASSIFICATION OF CHRONIC STRESS USING MACHINE LEARNING ON RESTING-STATE EEG RECORDINGS	1165
<i>Hermann Baumgartl, Eric Fezer, Ricardo Buettner</i>	
USING MOBILE DEVICES FOR DATA ANALYTICS: THE IMPACT OF TIME PRESSURE	1176
<i>Brenda L. Eschenbrenner, Rachel McGill</i>	
WHAT MAKES A WINNER? ANALYZING TEAM STATISTICS TO PREDICT WINS IN THE NFL	1182
<i>Matthew Gifford, Tuncay Bayrak</i>	

DIGITAL AGILITY

AGILITY IN THE AGE OF CLOUD COMPUTING	1188
<i>Paul John McConnon, Soumitra Chowdhury</i>	
IMPROVING AGILITY THROUGH ENTERPRISE ARCHITECTURE MANAGEMENT: THE MEDIATING ROLE OF ALIGNING BUSINESS AND IT	1199
<i>Maurice Pattij, Rogier Van De Wetering, Rob J. Kusters</i>	
INVESTIGATING THE ROLE OF ENTERPRISE ARCHITECTS IN SUPPORTING LARGE-SCALE AGILE TRANSFORMATIONS: A MULTIPLE-CASE STUDY	1210
<i>Omer Uludag, Florian Matthes</i>	

GLOBAL DEVELOPMENT (SIG GLOBDEV)

- A CRITICAL APPRAISAL OF DIGITALIZATION IN CITY ADMINISTRATION 1221
Sriram Rajagopalan, Sriram Ravi

GLOBAL, INTERNATIONAL AND CROSS CULTURAL RESEARCH IN INFO SYSTEM (SIGCCRIS)

- A CROSS-COUNTRY ANALYSIS OF CROSS-BORDER E-COMMERCE ADOPTION 1232
Mohammad I. Merhi
- ASSESSING LEARNER'S PRIVACY BEHAVIORS THROUGH THE LENS OF GENDER
EGALITARIANISM CULTURAL FACTOR IN A BLENDED-LEARNING CONTEXT:
STUDENTS' PERSPECTIVE AT SAUDI ELECTRONIC UNIVERSITY 1238
May Bantan, Ling Wang
- CYBERBULLYING IN GLOBAL VIRTUAL TEAMS - A THEMATIC ANALYSIS 1244
Abdullah Oguz, Prashant Palvia, Vasyl Taras
- IDENTIFYING THE SERVICE QUALITY FOR A B2B CROSS-BORDER E-COMMERCE
PLATFORM..... 1255
Shu-Chun Ho, Wei-Li Chuang
- THE EFFECT MECHANISM OF PRIVACY CONTROL ON PASSENGERS' PARTICIPATION
IN RIDESHARING..... 1257
Linlin Su, Xusen Cheng, Xin Luo, Changyue Xu

GREEN IS AND SUSTAINABILITY (SIGGREEN)

- ASSESSING THE IMPACT OF ELECTRIC VEHICLE CHARGING BEHAVIOR ON THE
DISTRIBUTION GRID 1263
Tizian Pawlowski, Clemens Van Dinther
- BLOCKCHAIN FOR SUPPLY CHAIN MANAGEMENT: PRACTICE-BASED VIEW 1274
Adeeb Alshakhs, Ronald Ramirez, Jiban Khuntia
- BUSINESS VALUE OF SMART CONTRACT: CASE OF INVENTORY INFORMATION
DISCREPANCIES 1280
Nakul R. Padalkar, Alireza Sheikh-Zadeh, Jaeki Song
- DIGITAL SHARED MOBILITY SERVICES - A LITERATURE ANALYSIS AND AVENUES
FOR IS-RELATED FUTURE RESEARCH 1291
*Bernd Herrenkind, Christine Harnischmacher, Mathias Willnat, Tim-Benjamin Lembcke,
Yannis Villbrandt*
- EXPLORATORY STUDY OF RESPONSIBLE INNOVATION: TOWARD A HOLISTIC
APPROACH TO SUSTAINABILITY 1302
Sarah Cherki El Idrissi, Jacqueline Corbett, Sehl Mellouli
- HOW DO PLATFORM COOPERATIVES CONTRIBUTE TO SUSTAINABLE
DEVELOPMENT GOALS?..... 1313
Jiang Zhu, Olivera Marjanovic

RIDE-SHARING SERVICES AND ENVIRONMENTAL SUSTAINABILITY: AN EMPIRICAL INVESTIGATION OF UBERX ENTRY AND GAS EMISSIONS	1319
<i>Ramah Al Balawi, Ecem Basak, Ali Tafti, Mary Beth Watson-Manheim</i>	
SECONDARY USE OF A SMART ELECTRIC CONTAINER TERMINAL: SCENARIO ANALYSIS ON RELEVANT COST DRIVERS	1330
<i>Christine Harnischmacher, Maike Greve, Mathias Willnat, Lutz Kolbe</i>	
SEPARATING TREASURE FROM TRASH: QUANTIFYING DATA WASTE IN APP REVIEWS	1341
<i>Jacqueline Corbett, Bastin Tony Roy Savarimuthu, Vijaya Lakshmi</i>	
THE NECESSITY AND HISTORY OF STANDARDS IN MARITIME INFORMATICS: CURRENT EXAMPLE OF SHIPBOARD SOFTWARE GOVERNANCE	1352
<i>Dominic Thomas, Steve O'Malley</i>	
TOWARDS DEEP LEARNING FOR WEED DETECTION: DEEP CONVOLUTIONAL NEURAL NETWORK ARCHITECTURES FOR PLANT SEEDLING CLASSIFICATION	1358
<i>Martinson Ofori, Omar El-Gayar</i>	
UNDERSTANDING THE ROLE OF STAKEHOLDERS IN FOSTERING SUSTAINABILITY OF ICT4D PROJECTS: TOWARDS A CONCEPTUAL FRAMEWORK	1369
<i>Andualem Aklilu, Lemma Lessa, Solomon Negash</i>	
USABILITY EVALUATIONS OF A WATER QUALITY AWARENESS GAME	1375
<i>Mohammed Alhassan, Brenda Scholtz, Marla Van Der Merwe</i>	
<u>HEALTHCARE INFORMATICS & HEALTH INFORMATION TECH (SIGHEALTH)</u>	
A DOUBLE-LAYER INTERACTIVE RECURRENT NEURAL NETWORK METHOD TO PREDICT HEPATOCELLULAR CARCINOMA PATIENT' S SURVIVABILITY	1386
<i>Anqi Xu, Bo Wen, Paul Jen-Hwa Hu, Ting Shuo Huang</i>	
AN MHEALTH APPLICATION TO PROMOTE DIABETES SELF-CARE BEHAVIOR AMONG MEDICALLY UNDERSERVED POPULATION	1392
<i>Mohammad Moinul Islam Murad, Radha Mahapatra, Ramakrishna Dantu, Matthew T. Alenius</i>	
BUILDING DIGITAL BRIDGES: EXPLORING THE DIGITIZED COLLABORATION OF GENERAL PRACTITIONERS AND MOBILE CARE IN RURAL AREAS	1398
<i>Caroline Reã Ing, Marius Mueller, Michael Knop, Henrik Freude, Bjoern Niehaves</i>	
CAN WE QUANTIFY THE BENEFITS OF IT-ENABLED CHRONIC DISEASE MANAGEMENT?	1409
<i>Steve Thompson, Jonathan Whitaker, Vladimir Atanasov, Rajiv Kohli</i>	
DESIGN OF THE STORY+ APP: INCLUDING CULTURAL SENSITIVITY FOR PATIENT ENGAGEMENT AND ADHERENCE.....	1420
<i>Akanksha Singh, Benjamin Schooley, Sue Heiney, Sara Donevant</i>	
DETECTION OF EXCESSIVE DAYTIME SLEEPINESS IN RESTING-STATE EEG RECORDINGS: A NOVEL MACHINE LEARNING APPROACH USING SPECIFIC EEG SUB-BANDS AND CHANNELS.....	1426
<i>Johannes Breitenbach, Hermann Baumgartl, Ricardo Buettner</i>	

DO NOVICE AND EXPERT USERS OF CLINICAL DECISION SUPPORT TOOLS NEED DIFFERENT EXPLANATIONS?	1437
<i>Haadi Mombini, Bengisu Tulu, Diane Strong, Emmanuel O. Agu, Clifford Lindsay, Lorraine Loretz, Peder Pedersen, Raymond Dunn</i>	
DOES DATA ENTRY STRUCTURE INFLUENCE SHARING HEALTH INFORMATION OF PATIENTS WITH CHRONIC HEALTH IMPAIRMENT?: AN EXPERIMENTAL STUDY.....	1444
<i>Pouyan Esmaeilzadeh, Tala Mirzaei, Spurthy Dharanikota</i>	
DOES USE OF HEALTH LANGUAGE IMPROVE SOCIAL SUPPORT OUTCOME? LINGUISTIC ANALYSIS OF ONLINE HEALTH COMMUNITIES	1455
<i>Shan Jiang</i>	
ECOLOGICAL MOMENTARY ASSESSMENT BASED BEHAVIOR INTERVENTIONS FOR SECONDARY PREVENTION OF CORONARY HEART DISEASE.....	1461
<i>Avijit Sengupta, Kaushik Dutta</i>	
EVIDENCE SYNTHESIS IN HEALTH INFORMATION SYSTEM (HIS) ADOPTION: CHALLENGES AND SOLUTIONS. POSITION PAPER.....	1467
<i>Neysa Petrina, Yulia Ulyannikova, Simon Poon</i>	
EXAMINING THE IMPACTS OF FITNESS APP FUNCTIONALITIES	1473
<i>Jiang Hu, Wei He</i>	
EXPLORING CONTRADICTIONS IN THE USE OF MOBILE TECHNOLOGY BY MULTIDISCIPLINARY HEALTHCARE TEAMS.....	1484
<i>Pamela Spink, Frada Burstein</i>	
FACTORS AFFECTING ELECTRONIC HEALTH RECORD ADOPTION IN DEVELOPING COUNTRIES: A CASE OF SAUDI ARABIA	1495
<i>Abdulaziz Alharbi, Ronald Ramirez</i>	
GIVING WHAT A USER NEEDS: CONSTRUCTING REFERENCE GROUPS IN FITNESS TECHNOLOGIES.....	1501
<i>Yuanyuan Song, Elena Karahanna</i>	
VOLUME 3	
HEALTH RISKS OF E-CIGARETTES: ANALYSIS OF TWITTER DATA USING TOPIC MINING	1507
<i>Abdullah Wahbeh, Mohammad Al-Ramahi, Omar El-Gayar, Tareq Nasralah</i>	
HEALTHCARE INFORMATION TECHNOLOGY AND HOSPITAL PERFORMANCE: DIVERSITY AND VELOCITY	1517
<i>Joonghee Lee, Dianne Hall, Kang-Bok Lee, Sumin Han, Joonhwan In</i>	
IMPROVING MENTAL HEALTH OUTCOMES THROUGH MACHINE LEARNING FEEDBACK OF SOCIAL MEDIA BEHAVIOR.....	1528
<i>Benjamin Swatling, Mark Keith, Alexandra N. Spruill</i>	
LARGE-SCALE ANALYSIS OF FREE-TEXT DATA FOR MENTAL HEALTH SURVEILLANCE WITH TOPIC MODELLING	1534
<i>Yang Gu, Gondy Leroy</i>	

MANAGING AS DESIGNING: TRANSFORMING DIGITAL HEALTHCARE INTEROPERABILITY	1540
<i>Grace Kobusinge</i>	
OPIOID USE DISORDER: STUDYING QUALITY OF LIFE WITH IT-BASED INTERVENTIONS	1551
<i>Upkar Varshney, Neetu Singh</i>	
PATIENT EMPOWERMENT AND ELECTRONIC HEALTH RECORD SYSTEMS SHARING: A DESIGN PERSPECTIVE.....	1562
<i>Joseph Manga, Jun Sun</i>	
PERSUASIVE TECHNOLOGY: DESIGNING MOBILE HEALTH TRIGGERS TO IMPACT HEALTH BEHAVIOR	1573
<i>Scott Sittig, Amy L. Franklin</i>	
PHYSICIANS' PERCEIVED THREATS AND ELECTRONIC MEDICAL RECORD WORKAROUND.....	1584
<i>Joseph Manga, Nan Xiao</i>	
REINFORCING HEALTH MANAGEMENT INTERVENTION EFFECTS WITH MHEALTH.....	1590
<i>Polina Durneva, Cynthia Lerouge</i>	
ROLE OF HEALTH IT IN LTPAC FACILITIES.....	1596
<i>Deepti Singh, Shivendu Shivendu, Scott L. Hopes</i>	
STRUCTURAL AND TEMPORAL TOPIC MODELS OF FEEDBACKS ON SERVICE QUALITY - A PATH TO THEORY DEVELOPMENT?	1602
<i>Adegboyega Ojo, Nina Rizun</i>	
THE EFFECT OF PATIENT CENTEREDNESS ON NURSES' SECURITY POLICY COMPLIANCE.....	1613
<i>Mohamed Yehya Tazkarji</i>	
TOWARDS FUNCTIONALITIES OF SELF-TRACKING WEARABLES, THEIR EFFECTS ON HUMANS AND THEIR APPLICATION AREAS: WHERE CAN WE IMPROVE?.....	1619
<i>Alina Behne, Tim Arlinghaus, Niklas Kotte, Frank Teuteberg</i>	
UNDERSTANDING INDIVIDUAL ASSIMILATION OF ELECTRONIC MEDICATION MANAGEMENT SYSTEMS USING FSQCA	1630
<i>Monica V. Gawas, Akash Patkal, Kevin K. Y. Kuan, Eui Dong Kim, Milan Rasikbhai Vaghasiya, Redouane El Amrani, Wynne W. Chin, Jonathan Penm, Naren Gunja, Simon K. Poon</i>	
WELLNESS MANAGEMENT OF SENIORS: MOBILE HEALTH (MHEALTH) SOLUTIONS.....	1642
<i>Eila Erfani, Andrew Samy Helmy Hanna</i>	
WHAT KEEPS ICT FROM PROVIDING A VALUABLE CONTRIBUTION TO HEALTHCARE? A LITERATURE STUDY	1648
<i>Guido Perscheid, Nadine Kathrin Ostern, Jurgen Moormann</i>	
WHAT MAKES AN ONLINE SUGGESTION A GOOD ONE FOR ONLINE HEALTH COMMUNITIES.....	1659
<i>Zhengchao Yang, Sudha Ram, Faiz Currim</i>	

HUMAN-COMPUTER INTERACTION (SIGHCI)

ALGORITHMIC APPRECIATION IN CREATIVE TASKS	1670
<i>Eric Bogert, Rick Watson, Aaron Schechter</i>	
ARRR YOU A PIRATE? TOWARDS THE GAMIFICATION ELEMENT "LOOTBOX"	1676
<i>Sascha Lichtenberg, Alfred Benedikt Brendel</i>	
BEHAVIORAL DESIGN IN ONLINE SUPERMARKETS: HOW VIRTUAL SHOPPING CART FUNCTIONS IMPACT SUSTAINABLE CONSUMPTION	1687
<i>Tim-Benjamin Lembcke, Nils Engelbrecht, Mathias Willnat, Sascha Lichtenberg</i>	
CAN TOUCH INTERACTION PREDICT PRODUCT-RELATED EMOTION? A STUDY ON MOBILE AUGMENTED REALITY	1698
<i>Pratik Tarafdar, Alvin Leung, Wei Thoo Yue, Indranil Bose</i>	
EFFECT OF STATUS-BASED GAMIFICATION ON USER ENGAGEMENT: EVIDENCE FROM A RANDOMIZED FIELD EXPERIMENT	1704
<i>Ayushi Tandon, Swanand Deodhar, Abhinav Tripathi, Abhas Tandon</i>	
HOLOGRAPHIC RECOMMENDATIONS IN BRICK-AND-MORTAR STORES	1710
<i>Daniel Mora, Shubham Jain, Oliver Nalbach, Dirk Werth</i>	
IDENTITY, SAFETY, AND INFORMATION MANAGEMENT WITHIN COMMUNITIES OF PRACTICE IN LOCATION-BASED AUGMENTED REALITY GAMES: A CASE STUDY OF INGRESS	1721
<i>Travis W. Windleharth, Marc Schmalz, Sarah Peterson, Jin Ha Lee</i>	
INDIVIDUAL AND DESIGN IMPACTS ON COMPUTERBASED TEST (CBT) ANXIETY	1732
<i>Will Lewis, Pruthikrai Mahatanankoon</i>	
INFLUENCE OF TRUST-ENHANCING SIGNALS ON SIGNAL PROCESSING IN B2C E- COMMERCE	1738
<i>Saskia Muller, Steven Schwehm, Johannes Hewig, Marko Paelecke</i>	
INTERACTION ENJOYMENT PERSPECTIVE IN EXPLAINING TECHNOLOGY ACCEPTANCE: A STUDY OF EMPLOYEES' ACCEPTANCE OF M-LEARNING	1749
<i>Michal Kuciapski</i>	
INTERACTION STRATEGIES OF BLIND WEB USERS - A QUALITATIVE STUDY	1760
<i>Shrirang Sahasrabudhe, Rahul Singh</i>	
INVESTIGATING COMMUNICABILITY ISSUES IN THE OPEN DATA MANIPULATION FLOW	1770
<i>Leonardo Pio Vasconcelos, Raissa Barcellos, Jose Viterbo, Flavia Bernardini, Luciana Cardoso De Castro Salgado, Daniela Trevisan</i>	
LIVE STREAMING FOR POLITICAL CAMPAIGNS: PERSUASIVE AFFORDANCES, POLITICAL MINDFULNESS, AND POLITICAL PARTICIPATION	1782
<i>Tian Yu, Yan Chen</i>	
NUDGING PRICE WITH FIT: THE INFLUENCE OF IS DESIGN ON PRICE SELECTION IN INNOVATIVE ONLINE PRICING MECHANISMS	1793
<i>Cassie Artman Collier, Randy Cooper, Norman Johnson</i>	

PRODUCT PLACEMENT AWARENESS AND THE IMPACT ON GERMAN RECIPIENTS OF A YOUTUBE BEAUTY TUTORIAL	1799
<i>Ariane-Tabea Schueller</i>	
SMARTPHONES AND SOCIAL HEALTH: DOES REDUCED PHONE USE LEAD TO BETTER SOCIAL HEALTH OUTCOMES?	1809
<i>Nathan G. Burton, Taylor King, Andrew W. Schwartz, Julian Sookhoo, James Gaskin</i>	
THE IMPACT OF FEEDBACK DESIGN ON COGNITIVE EFFORT, USABILITY, AND TECHNOLOGY USE	1815
<i>Prateek Jain, Soussan Djamassbi, Adrienne Hall-Phillips</i>	
VIEWING BEHAVIOR IN COMPLEX PASSAGES - AN EXPLORATORY EYE-TRACKING STUDY	1825
<i>Fatima Varzgani, Javad Norouzi Nia, Mina Shojaeizadeh, Soussan Djamassbi</i>	
YOU ARE AN IDIOT! - HOW CONVERSATIONAL AGENT COMMUNICATION PATTERNS INFLUENCE FRUSTRATION AND HARASSMENT	1831
<i>Alfred Benedikt Brendel, Maïke Greve, Stephan Diederich, Johannes Buhrke, Lutz M. Kolbe</i>	
<u>INFORMATION SECURITY AND PRIVACY (SIGSEC)</u>	
A PRACTICAL GUIDELINE FOR DEVELOPING A MANAGERIAL INFORMATION SECURITY AWARENESS PROGRAM.....	1842
<i>Bettina Schneider, Petra Maria Asprion, Simona Androvicsova, Wilfrid Azan</i>	
A QUALITATIVE APPROACH TO UNDERSTAND UNINTENTIONAL INFORMATION SECURITY MISBEHAVIORS.....	1853
<i>Forough Nasirpouri Shadbad, Corey Baham, David Biros</i>	
AN ANALYSIS OF DIFFERENTIAL IMPACTS OF NEUTRALIZATION TECHNIQUES ON PERCEIVED SOCIAL NORMS AND COMPLIANCE	1855
<i>Dailin Zheng, Zhiping D. Walter</i>	
APPLYING TEXT ANALYTICS TO EXAMINATION OF END USERS' MENTAL MODELS OF CYBERSECURITY	1861
<i>Andreea Cotoranu, Li-Chiou Chen</i>	
ARE YOU COPING OR COPPING OUT? WEARABLE USERS' INFORMATION PRIVACY PERSPECTIVE	1872
<i>Krutheeka Baskaran, Saji K Mathew, Vijayan Sugumaran</i>	
ASSESSING CYBERSECURITY RISK IN THE EXTENDED PROJECT LIFESPAN: A PILOT STUDY.....	1883
<i>Steven Presley, Jordan Shropshire, Jeffrey P. Landry</i>	
BYOD SECURITY POLICY COMPLIANCE: ROLE OF POLICY AWARENESS, ORGANIZATIONAL CULTURE AND SOCIAL CONTROLS	1894
<i>Sarbottam Bhagat, Kevin Kim, Katia Guerra</i>	
BYOD-INSURE VS EXISTING MODALITIES FOR BYOD SECURITY ASSESSMENT: A COMPARISON STUDY.....	1896
<i>Melva M. Ratchford, Yong Wang, Cherie Bakker Noteboom, Omar El-Gayar</i>	
CLOUD SURFING: A GENERAL COMPARISON OF CLOUD IDENTITY GUIDELINES	1907
<i>Eghbal Ghazizadeh, Hanif Deylami, Abid Shahzad, Brian Cusack</i>	

COMMERCIAL DRONES: PEEPING TOM OR PRECISION OPERATOR? A GOVERNANCE, RISK AND COMPLIANCE FRAMEWORK FOR A SECURE DRONE ECO-SYSTEM	1918
<i>Saravanan Thangavelu, Lech Janczewski, Gabrielle Peko, David Sundaram</i>	
COMPLIANCE WITH IS-SECURITY-POLICIES: A SOCIO-MATERIAL PERSPECTIVE TOWARDS SECURITY	1924
<i>Arman Falahati, Liette Lapointe</i>	
CYBER RISK ASSESSMENT AND MITIGATION USING LOGIT AND PROBIT MODELS FOR DDOS ATTACKS	1935
<i>Kalpit Sharma, Arunabha Mukhopadhyay</i>	
CYBERSECURITY: A DEFINITION ACROSS EUROPE AND NORTH AMERICA	1945
<i>Katia Guerra, Dan J. Kim</i>	
DEFINING ROLES, RELATIONSHIPS, AND VALUE IN CYBERSECURITY OPERATIONS	1951
<i>Kenneth Shemroske</i>	
EVALUATING THE USABILITY OF A MULTILINGUAL PASSPHRASE POLICY	1957
<i>Pardon Blessings Maoneke, Stephen V. Flowerday, Merrill Warkentin</i>	
HOW DO HABIT AND PRIVACY AWARENESS SHAPE PRIVACY DECISIONS?.....	1968
<i>Christina Wagner, Manuel Trenz, Daniel Veit</i>	
HOW DO LEADER EMOTIONAL DISPLAYS INFLUENCE EMPLOYEES' INFORMATION SECURITY EFFORT?.....	1979
<i>Feng Xu, Botong Xue, Merrill Warkentin</i>	
IMPACT OF SECURITY-RELATED STRESS AND AFFECTIVE DISTRESS ON INFORMATION SECURITY POLICY COMPLIANCE.....	1985
<i>Bao Duong</i>	
INDIVIDUAL PRIVACY EMPOWERMENT IN ELECTRONIC SERVICE	1987
<i>Bright Frimpong, Jun Sun</i>	
INFORMATION SECURITY ASSURANCE AND THE ROLE OF SECURITY CONFIGURATION MANAGEMENT FROM SUBSTANTIVE AND SYMBOLIC PERSPECTIVES.....	1998
<i>Chia-Ming Sun, Yen-Yao Wang, Chen-Bin Yang</i>	
INTERNET PRIVACY CONCERNS: A REPLICATION AND PARSIMONIOUS EXTENSION	2009
<i>Oscar Lopez, Traci J. Hess</i>	
IS PRIVACY REALLY A PARADOX? LAYING THE GROUNDWORK TO STUDY THE GAP BETWEEN PRIVACY VALUATION AND BEHAVIOR.....	2015
<i>Sanjay Goel, Jingyi Huang, Alan Dennis, Kevin J. Williams</i>	
MEASURING PRIVACY CONCERNS WITH GOVERNMENT SURVEILLANCE AND RIGHT-TO-BE-FORGOTTEN IN NOMOLOGICAL NET OF TRUST AND WILLINGNESS- TO-SHARE	2024
<i>Gaurav Bansal, Fiona Nah</i>	
MORAL HAZARD IN COMPLIANCE: THE IMPACT OF MORAL INTENSITY AND COMPETING VALUES	2035
<i>Dailin Zheng, Zhiping D. Walter</i>	

NARRATIVES AND INFORMATION SECURITY POLICY COMPLIANCE: A NARRATIVE POLICY FRAMEWORK PERSPECTIVE.....	2046
<i>Abdullah Al Nuaim, Ronald Ramirez, Ersin Dincelli</i>	
ORGANIZATIONAL LEARNING ON BUG BOUNTY PLATFORMS	2052
<i>Ali Ahmed, Brian Lee</i>	
PERSUASIVE TECHNOLOGY DESIGNS FOR AFFECTING USAGE INTENTION AND BEHAVIOR OF ADCHOICES.....	2063
<i>Lijun Chen, Andrew Chen</i>	
PRIVACY CONCERNS OF MOBILE APP USERS: AN EMPIRICAL STUDY	2069
<i>Anitha Chennamaneni, Babita Gupta</i>	
PROMOTING INFORMATION SECURITY POLICY COMPLIANCE - AN EMPIRICAL STUDY.....	2071
<i>Lei Li, Meng Han</i>	
RATIONALIZING ONLINE ROMANCE FRAUD: IN THE EYES OF THE OFFENDER.....	2077
<i>Jonathan Nii Barnor Barnor, Richard Boateng, Emmanuel Awuni Kolog, Anthony Afful- Dadzie</i>	
SECURITY EVALUATION OF DIGITAL LIBRARIES	2088
<i>Nnatubemugo Innocent Ngwum, Sagar Raina, Gerald Onwujekwe, Blair Taylor, Siddharth Kaza</i>	
SECURITY IN THE SOFTWARE DEVELOPMENT PROCESS: ROLE OF HUMAN FACTORS	2099
<i>Tripti Singh, Allen Johnston</i>	
TOWARD SECURITY CAPITULATION THEORY	2105
<i>Alexander McLeod, Diane Dolezel</i>	
UNDERSTANDING EMPLOYEES' ISP COMPLIANCE FROM THE PERSPECTIVE OF EMOTION-FOCUSED COPING APPROACHES.....	2116
<i>Yafang Li, Xuemei Huang</i>	
USING THE DESIGN THINKING EMPATHY PHASE AS A FACILITATOR IN PRIVACY REQUIREMENTS ELICITATION	2122
<i>Edna Dias Canedo, Angelica Toffano Seidel Calazans, Anderson Jefferson Cerqueira, Pedro Henrique Teixeira Costa, Eloisa Toffano Seidel Masson</i>	
VPN USAGE IN HIGHER EDUCATION: A STUDY TO MITIGATE RISK RELATED TO PUBLIC WI-FI USAGE.....	2133
<i>Deanna House, Emil Radu</i>	
WHAT' S NEXT FOR BLOCKCHAIN-TECHNOLOGY IN IOT SECURITY?	2138
<i>Kodey Crandall, Matt North</i>	
WHY ARE SOME INTERNET USERS MORE PRONE TO ADOPT PRUDENT CYBERSECURITY PRACTICES THAN OTHERS?.....	2149
<i>Ashish A. Kakar, Bismita Choudhury, Akshay Kakar</i>	
<u>IS IN EDUCATION, IS CURRICULUM, EDUCATION AND TEACHING CASES (SIGED)</u>	
A LONGITUDINAL STUDY OF A CAPSTONE COURSE.....	2160
<i>Benjamin Kok Siew Gan, Eng Lieh Ouh, Yin Yin Fiona Lee</i>	

A SUSTAINABILITY ASSESSMENT TOOL FOR IS PROGRAMS	2171
<i>Manouchehr Tabatabaei, Thomas Case</i>	
A VISUAL ANALYTICS TOOL FOR PERSONALIZED COMPETENCY FEEDBACK	2177
<i>Joelle Elmaleh, Venky Shankararaman</i>	
ALIGNING BUSINESS INTELLIGENCE AND ANALYTICS CURRICULUM WITH INDUSTRY DEMAND	2188
<i>Tianxi Dong, Jason Triche</i>	
AN EMPIRICAL EXAMINATION OF DUAL-CONGRUITY PERSPECTIVES IN THE GAMIFIED ERP TRAINING	2199
<i>Eric Curley, Jinwoong Lee, Dong-Heon Kwak, Greta Polites</i>	
AN INQUIRY-BASED LEARNING APPROACH TO IMPROVE STUDENT LEARNING OF ANALYTICS CONCEPTS	2205
<i>Saravanan Kuppusamy, Yide Shen</i>	
ARTICULATING PRODUCT OWNER COMPETENCIES USING AN AGILE EXPERIENTIAL LEARNING SIMULATION	2207
<i>Mark Thouin, Bill Hefley</i>	
COLLABORATIVE LEARNING FOR INFORMATION SECURITY TOPICS: A PILOT STUDY	2213
<i>Xin Tian, Zhigang Li</i>	
COMPLEXITY-IN-USE: A CO-CREATED DESIGN APPROACH TO DEVELOPING STUDENT UNDERSTANDING OF COMPLEX INFORMATION INFRASTRUCTURES	2219
<i>Jennifer Leonard, Corina Radulescu, Catherine Hardy</i>	
DEPLOYING APIS IN THE CLOUD: A NOVEL APPROACH TO THE MIS INFRASTRUCTURE COURSE	2230
<i>David Schuff, Mart Doyle</i>	
DESIGNING A GRADUATE CURRICULUM FOR DIGITAL INNOVATION: A COMPETENCY-DRIVEN APPROACH	2241
<i>Wendy Lucas</i>	
DESIGNING DECISION-SUPPORT SYSTEMS FOR SECONDARY SCHOOL COUNSELORS	2252
<i>Kodey Crandall, Cherie Bakker Noteboom, Dave Bishop</i>	
VOLUME 4	
HOW TO DESIGN LEARNING APPLICATIONS THAT SUPPORT LEARNERS IN THEIR MOMENT OF NEED - DIDACTIC REQUIREMENTS OF MICRO LEARNING	2258
<i>Julian Busse, Aline Lange, Sebastian Hobert, Matthias Schumann</i>	
INTERACTION DISCLOSED: UNPACKING STUDENT COMPUTER SUPPORTED COLLABORATIVE LEARNING	2269
<i>Sara Willermark</i>	
MONITORING ONLINE COLLABORATION WITH SOCIAL LEARNING ANALYTICS	2279
<i>Florian Lenk, Alexander Clauss</i>	
NOT JUST SKILLS AND KNOWLEDGE - FOSTERING COMPETENCIES IN INFORMATION SYSTEMS EDUCATION	2290
<i>Rebecca Finster, Susanne Robra-Bissantz</i>	

REDEFINING EDUCATION IN THE DIGITAL ECONOMY: THE ROLE OF SOCIAL INNOVATION-BASED LEARNING IN INFORMATION SYSTEMS EDUCATION	2296
<i>Kaveh Abhari, Cyrus Arick Huxford, Pocky Kohsuwan, Farzan Koobchehr, Fernando Olivares, Luis Sosa</i>	
REFINING THE LEARNING ANALYTICS CAPABILITY MODEL: A SINGLE CASE STUDY.....	2308
<i>Justian H. Knobbout, Esther Van Der Stappen, Johan Versendaal</i>	
RESEARCH CONCEPT OF BUSINESS SIMULATION GAME APPLICATION TO MANAGEMENT EDUCATION IN POLAND.....	2319
<i>Arkadiusz Januszewski, Jaroslaw Kujawski</i>	
ROLE OF IS JOB SHADOWS ON COLLEGE STUDENT MAJOR SELECTION	2325
<i>John Michael Muraski, Michael Dohan, Shikui Wu</i>	
SERIOUS FINANCIAL GAMES FOR YOUTH: AN EVOLUTIONARY ACTION DESIGN SCIENCE APPROACH	2331
<i>Aldrich Rasco, Johnny Chan, Gabrielle Peko, David Sundaram</i>	
SYSTEMATIC LITERATURE MAPPING ON AI-ENABLED CONTEMPORARY LEARNING SYSTEMS.....	2342
<i>Tumaini Kabudi, Ilias Pappas, Dag Hakon Olsen</i>	
TEACHING BUSINESS STUDENTS CHATBOTS: FIRST FORAYS AND LESSONS LEARNED	2353
<i>Yu Chen, Timothy R. Hill</i>	
THE CHALLENGES AND OPPORTUNITIES OF IS PROGRAMS IN ADDRESSING SOCIETAL CHALLENGE OF MILITARY VETERAN UNDERGRADUATE EDUCATION & INTEGRATION	2364
<i>Leilani Silo, Dinko Bacic</i>	
TOWARD DESIGNING A BUSINESS ANALYTICS MODEL CURRICULUM FOR UNDERGRADUATE BUSINESS STUDENTS	2370
<i>Morteza Mashayekhy, Jia Shen, Emre Yetgin</i>	
USING ROLE PLAY TO TEACH COMPLEXITY IN IT PROJECT MANAGEMENT.....	2376
<i>Amy J. Connolly, Daniel Rush, Leigh Mutchler</i>	
WHAT FACTORS AFFECT THE DEVELOPMENT OF INSTITUTIONAL OPEN EDUCATIONAL RESOURCE REPOSITORIES? AN EMPIRICAL INVESTIGATION.....	2382
<i>Vi Truong</i>	

IS LEADERSHIP AND THE IT PROFESSION (SIGLEAD)

A STUDY OF THE IMPACT OF DIFFERENT STYLES OF LEADERSHIP ON PROJECT QUALITY PERFORMANCE: AN EMPIRICAL ANALYSIS	2393
<i>Wendendate Bonkougou, Mahesh Raisinghani, Efosa C. Idemudia</i>	
IMPORTANCE OF PROJECT MANAGER' S LEADERSHIP IN IT PROJECT SCOPE: EMPIRICAL STUDY	2404
<i>Mike Taein Eom</i>	
IT MANAGEMENT MODEL AND IT PERFORMANCE IN HOSPITALS: A CONFIGURATIONAL VIEW.....	2410
<i>Manon G. Guillemette, Louis Raymond, Guy Pare</i>	

REIMAGINING THE STRATEGIC MANAGEMENT OF ARTIFICIAL INTELLIGENCE: FIVE
RECOMMENDATIONS FOR BUSINESS LEADERS 2421
Sulaiman Abdallah Alsheibani, Dr. Chris Messom, Yen Cheung, Mazoon Alhosni

WHAT DO WE KNOW ABOUT THE CHIEF DIGITAL OFFICER? A LITERATURE REVIEW 2432
Anna Moker

IT PROJECT MANAGEMENT (SIG ITPROJMGMT)

A MULTILEVEL MODEL FOR INDIVIDUAL CREATIVITY AND INNOVATIVE
BEHAVIOR IN SOFTWARE DEVELOPMENT 2439
Yumeng Miao, Rong Du, Veda C. Storey

CRITICAL SUCCESS FACTORS IN AGILE MANAGEMENT: INSIGHTS FOR LARGE-
SCALE INTERDISCIPLINARY PROJECTS FROM AN EXPLORATORY SINGLE CASE
STUDY 2445
Phil Hennel, Michael Dobmeier

DEVELOPING AND MANAGING OPEN SOURCE ENTERPRISE SYSTEMS THROUGH
OPEN SUPERPOSITION: A DIGITAL OPTIONS AND TECHNICAL DEBT PERSPECTIVE 2456
Peiwei Li, Likoeb M. Maruping, Lars Mathiassen

EXPLORATION AND EXPLOITATION OF AN IS IN THE ENGINEERING PROJECTS
AUTOMOTIVE INDUSTRY: A SYNTHESIS OF A CLINICAL RESEARCH 2467
Wilfrid Azan, Olivier Rolland, Sylvester Ivanaj

MANAGING CODE DEBT IN OPEN SOURCE SOFTWARE DEVELOPMENT PROJECTS: A
DIGITAL OPTIONS PERSPECTIVE 2477
Yukun Yang, Maheshwar Boodraj

ON-DEMAND INTELLIGENT RESOURCE ASSESSMENT AND ALLOCATION SYSTEM
USING NLP FOR PROJECT MANAGEMENT 2483
Gaurav Shekhar, Sourabh Bodkhe, Kevin Fernandes

PERSONAL EXTREME PROGRAMMING: EXPLORING DEVELOPERS' ADOPTION 2488
Gloria Ekehiohen Iyawa

PROJECT MANAGEMENT CHANGES IN DIGITAL TRANSFORMATION 2499
Yuzhu Li, Sheng-Pao Shih

META-RESEARCH IN INFORMATION SYSTEMS

A SYSTEMATIC REVIEW OF DECISION-MAKING THEORIES USED IN DECISION
SUPPORT SYSTEMS RESEARCH 2501
Haadi Mombini, Bengisu Tulu

BIASES IN ONLINE OPINION PLATFORMS: A LITERATURE REVIEW AND FUTURE
DIRECTION 2512
Hui Hao, Rudolph Bedeley

COMBINING THE CASE SURVEY METHOD AND QUALITATIVE COMPARATIVE
ANALYSIS FOR INFORMATION SYSTEMS RESEARCH 2518
David Soto Setzke, Markus Bohm, Helmut Krcmar

CREATING CONSTRUCT DISTANCE MAPS WITH MACHINE LEARNING: STARGAZING TRUST	2529
<i>Kai Larsen, David Gefen, Stacie Petter, David Eargle</i>	
FOUNDATIONS OF FAKE NEWS	2540
<i>Jordana J. George, Russell Torres, Natalie Gerhart</i>	
MOTIVATION TO USE IS: A LITERATURE REVIEW	2542
<i>Long The Nguyen, Traci J. Hess</i>	
THEMES IN INFORMATION SECURITY RESEARCH IN THE INFORMATION SYSTEMS DISCIPLINE: A TOPIC MODELING APPROACH	2553
<i>Stephanie Totty, He Li, Brian Janz, Chen Zhang</i>	
TOWARDS AN ENACTIVE-ECOLOGICAL APPROACH TO SOCIOMATERIALITY IN INFORMATION SYSTEMS RESEARCH	2564
<i>Joquin Santuber, Christian Dremel, Danielly De Paula, Babajide Alamu Owoyele, Jonathan A. Edelman</i>	
WHAT TO DO FOR A LITERATURE REVIEW? - A SYNTHESIS OF LITERATURE REVIEW PRACTICES	2575
<i>Alfred Benedikt Brendel, Simon Trang, Mauricio Marrone, Sascha Lichtenberg, Lutz M. Kolbe</i>	
 <u>ORGANIZATIONAL TRANSFORMATION & INFORMATION SYSTEMS (SIGORSA)</u>	
A BPM LIFECYCLE PLUG-IN FOR MODELING METHODS AGILITY	2586
<i>Wilfrid Utz, Robert Buchmann, Dominik Bork, Dimitris Karagiannis</i>	
A TAXONOMY OF DIGITAL TWINS	2597
<i>Hendrik Van Der Valk, Hendrik Haße, Frederik Moller, Michael Arbter, Jan-Luca Henning, Boris Otto</i>	
ARTIFICIAL INTELLIGENCE (AI) AND IT IDENTITY: ANTECEDENTS IDENTIFYING WITH AI APPLICATIONS	2609
<i>Rasha Alahmad, Lionel Peter Robert</i>	
ARTIFICIAL INTELLIGENCE IN HUMAN RESOURCE MANAGEMENT IN THE GLOBAL SOUTH.....	2620
<i>Nir Kshetri</i>	
BLOCKCHAIN-AUGMENTED ORGANIZATIONS	2631
<i>Kwok-Bun Yue</i>	
BRINGING LIFE TO INANIMATE OBJECTS: FROM MILLENNARY MATERIAL TO A SMART PRODUCT-SERVICE SYSTEM	2642
<i>Joao Barata, Paulo Rupino Da Cunha</i>	
CHALLENGES TO IMPLEMENTING DISRUPTIVE AND DIGITAL TECHNOLOGIES	2653
<i>Ali S. Ghawe</i>	
CRITICAL SUCCESS FACTORS IN IMPLEMENTING BUSINESS INTELLIGENCE SYSTEMS.....	2664
<i>Fatemeh Shapouri, Lotfollah Najjar</i>	

CUSTODIANS OF RATIONALITY: DATA SCIENCE PROFESSIONALS AND THE PROCESS OF INFORMATION PRODUCTION IN ORGANIZATIONS.....	2674
<i>Mayur P. Joshi</i>	
DIGITAL ENTREPRENEURSHIP STRATEGY: LESSON LEARNED FROM SHARING BIKE.....	2676
<i>Yurong Yao, Peng Xu</i>	
DOES IT GOVERNANCE INFLUENCE DIGITAL TRANSFORMATION?.....	2682
<i>Ulysses Pacheco, Otavio P. Sanchez, Ana Lucia Borella Guido</i>	
EXPERIENCE OF TIME IN IT-MEDIATED ORGANIZATIONAL WORK	2688
<i>Zixing Shen</i>	
EXPLORING BLOCKCHAIN MUNICIPAL USE CASES	2699
<i>Livia Norstrom, Juho Lindman</i>	
GOVERNANCE OF MIXED AGILE/TRADITIONAL DIGITAL TRANSFORMATION PROGRAMS	2710
<i>Caroline Kiselev, Robert Winter</i>	
HOW DOES CLOUD COMPUTING CHANGE AN IT ORGANIZATION?.....	2721
<i>Mina Jafarijoo, K. D. Joshi</i>	
IDENTIFYING BUSINESS POTENTIALS WITHIN AN IOT ECOSYSTEM - AN EXPLORATIVE CASE STUDY IN THE INDUSTRIAL DOMAIN	2727
<i>Patrick Weber, Simon Hiller, Heiner Lasi</i>	
IDENTIFYING TEMPORAL RHYTHMS USING EMAIL TRACES.....	2738
<i>Joschka Andreas Hullmann, Simone Krebber</i>	
ILLUMINATING THE VORTEX BETWEEN THE TACIT AND THE EXPLICIT: BRIDGING THE KNOWLEDGE GAP IN HIGH-VALUE LOW-FREQUENCY TRANSACTIONS.....	2749
<i>Mark Hoksbergen, Johnny Chan, Gabrielle Peko, David Sundaram</i>	
IN SEARCH OF THE "HOW" OF DYNAMIC CAPABILITIES IN DIGITAL TRANSFORMATION: CONTRADICTIONS AS A SOURCE OF UNDERSTANDING.....	2760
<i>Katriina Vartiainen</i>	
INCUMBENT ORGANIZATIONS TRANSFORM THROUGH DIGITAL PLATFORMS.....	2766
<i>Ruben Mancha, Steven Gordon</i>	
PARTNER PROGRAMS AND COMPLEMENTOR ASSESSMENT IN PLATFORM ECOSYSTEMS: A MULTIPLE-CASE STUDY.....	2772
<i>Martin Engert, Andreas Hein, Helmut Krcmar</i>	
REORGANIZATION OF MANUFACTURING COMPANIES THROUGH DIGITAL SERVICITIZATION: A SYSTEMATIC REVIEW	2783
<i>David Jaspert, B. Sc. Jenny Dohms</i>	
SHARING ECONOMY: WHAT WORKS AND WHAT DOESN' T?	2794
<i>Elora J. Das, Son Bui</i>	
THE IMPACT OF ONLINE TRAVEL AGENCIES ON AIRLINES' OWN ONLINE PLATFORM: EVIDENCE FROM A QUASI-EXPERIMENT	2805
<i>Yanhong Chen, Luning Liu, Zhenyuan Zhang, Zhiyun Zhang</i>	

UTILIZING A SMARTWATCH-BASED SYSTEM TO SUPPORT SECURITY SERVICE EMPLOYEES	2816
<i>Steffen Zenker</i>	
WHY DO ORGANIZATIONS CHANGE? A LITERATURE REVIEW ON DRIVERS AND MEASURES OF SUCCESS FOR DIGITAL TRANSFORMATION	2827
<i>Borys Levkovskiy, Benedikt Betzwieser, Alexander Loffler, Holger Wittges</i>	
WHY WOULD ENTERPRISE ARCHITECTS WORK TOGETHER? - A MULTIPLE CASE STUDY	2838
<i>Fatih Yilmaz, Duygu Akdemir, Florian Matthes</i>	
WORK MEANINGFULNESS IN DIGITAL INDEPENDENT WORK TRANSFORMATION	2849
<i>James Wairimu</i>	

PANELS

5G TECHNOLOGIES: INSIGHTS, OPPORTUNITIES & THE FUTURE.....	2855
<i>J. P. Shim, Rob Van Den Dam, Sam Aiello, Jyrki Penttinen, Ramesh Sharda, Aaron French</i>	
ACM / AIS IS2020: UPDATING THE IS MODEL CURRICULUM.....	2860
<i>Paul M. Leidig, Hannu Salmela, Greg Anderson, Jeffrey Babb, Lesley A. Gardner, Jay F. Nunamaker, Jr., Brenda Scholtz, Venky Shankararaman, Raja Sooriamurthi, Mark F. Thouin, , Carina De Villiers</i>	
COVID-19 AND IS: CHALLENGES AND OPPORTUNITIES FOR PEOPLE, CAREERS, AND INSTITUTIONS.....	2865
<i>Richard Watson, Jaqueline Corbett, Dennis F. Galletta, Blake Ives, Munir Mandviwalla, Monica Tremblay</i>	
EDUCATIONAL DISRUPTION & RISING FACULTY EXPECTATIONS.....	2868
<i>Dennis F. Galletta, James Eric Gaskin, Hope Koch, Greg Anderson, Len Jessup, John Leslie King, Paul Benjamin Lowry, James Wetherbe</i>	
GENDER GAP IN IT IN LATIN AMERICA.....	2875
<i>Indira Guzman, Rita Berardi, Cristiano Maciel, Patricia Cabero Tapia, Gabriela Marin-Raventos, Nadia Rodriguez, Michelle Rodriguez</i>	
THE 2019 SIM IT ISSUES AND TRENDS STUDY: EMERGING RESEARCH	2883
<i>Keri Pearlson, Tony Gerth, Chris Mauer, Mary Sumner, Rashmi Jain</i>	

PHILOSOPHY IN INFORMATION SYSTEMS (SIGPHIL)

ALGORITHMIC NEUTRALITY, ALGORITHMIC ASSEMBLAGES, AND THE LIFEWORLD	2887
<i>Howard Rosenbaum</i>	
ASTERISMS: A METAPHOR FOR INFORMATION SYSTEMS INTERDISCIPLINARY RELATIONSHIPS	2898
<i>Jan Hendrik Kroeze</i>	
PLATFORMS AND THE PUBLIC SPHERE	2909
<i>Eleanor Wynn, Helena Vallo Hult</i>	
SENTIMENT ANALYSIS OF UAE SOCIAL MEDIA: SOME PHILOSOPHICAL ISSUES.....	2920
<i>Hind Yousif Sahoo, Vlad Krotov</i>	

TECHNOLOGY AS A MEDIATOR IN THE SOCIAL CONTEXT: THE REFRAMING OF
MOBILE TECHNOLOGY IN DEAF CULTURE..... 2926
Alan Litchfield

UNDERSTANDING MICROFOUNDATIONS OF IT CAPABILITY USING
ANTHROPOLOGIC HEURISTICS 2937
Yevgen Bogodistov, Jurgen Moormann

SOCIAL COMPUTING

"ONE SIZE WON' T FIT ALL": HOW CAN WE INCREASE U.S. PUBLIC MOTIVATION TO
PARTICIPATE IN POLICY DEBATE?..... 2945
Majed Alghamdi, Dawn G. Gregg

AN EXPLORATORY ANALYSIS OF ALARMING AND REASSURING MESSAGES IN
TWITTERVERSE DURING THE CORONAVIRUS EPIDEMIC 2956
Naga Vemprala, Patricia Akello, Rohit Valecha, H. Raghav Rao

APPLYING A SEQUENTIAL ANALYSIS TO USER-GENERATED CONTENT TO IMPROVE
COMMUNICATION TO STAKEHOLDERS..... 2962
Victor Bohorquez

CITIZEN TRUST IN THE UNITED STATES GOVERNMENT: TWITTER ANALYTICS
MEASURING TRUST IN GOVERNMENT SENTIMENTS 2973
Glenn Papp, Omar El-Gayar, Petter Lovaas

CREDIBILITY ANALYSIS OF NEWS ON TWITTER USING LSTM: AN EXPLORATORY
STUDY..... 2984
Piyush Vyas, Omar El-Gayar

DISINFORMATION IN SOCIAL MEDIA: ROLE OF DARK TRIAD PERSONALITY TRAITS
AND SELF REGULATION 2990
Sarbottam Bhagat, Dan J. Kim, James L. Parrish

EXPLORING PSYCHOLOGICAL REACTIONS TO SOCIAL MEDIA LOGOS 2992
Michael Matthews, Tom Meservy, Kelly J. Fadel

GATHERING CUSTOMER INSIGHTS FROM SOCIAL MEDIA: THE IMPACT ON NEW
PRODUCT DEVELOPMENT AND SUPPLY CHAIN DESIGN 3003
Hamzeh Nuseir, Brad McKenna, Tomas Harrington

VOLUME 5

HOW SOCIAL MEDIA PREDICTS NEWS VIEWERSHIP - THE MODERATING ROLE OF
NEWS THEME PROMINENCE 3009
Jie Ren, Hang Dong, Gaurav Sabnis, Jeffrey V. Nickerson

IMPACT OF INFLUENCER TYPE AND ADVERTISEMENT DISCLOSURE ON PERCEIVED
TRUST, CREDIBILITY AND PURCHASE INTENTION..... 3020
Djordje Djurica, Jan Mendling

IMPLEMENTING IMPLEMENTATION INTENTIONS TO MINIMIZE OVERSHARING ON
SOCIAL MEDIA 3026
Ross B. Niswanger

INFORMATION NETWORKS TO DERIVE VALUE FROM SOCIAL MEDIA	3028
<i>Pankhuri Malhotra, Siddhartha Bhattacharyya, Keran Zhao</i>	
MOBILE INFORMED TRADING LEVERAGING SOCIAL SENTIMENT.....	3039
<i>Kwansoo Kim, Thierno Tounkara</i>	
MUSICAL HABITS AND SMARTPHONE ADDICTION: MEDIATING ROLE OF SELF-CONTROL	3050
<i>Weihong Ning, Fred Davis</i>	
OFF-THE-SHELF TECHNOLOGIES FOR SENTIMENT ANALYSIS OF SOCIAL MEDIA DATA: TWO EMPIRICAL STUDIES	3056
<i>Arthur Carvalho, Lucas Harris</i>	
OVERCOMING THE BARRIERS OF AN ENTERPRISE SOCIAL MEDIA INITIATIVE.....	3067
<i>Leandro Feitosa Jorge, Elaine Mosconi, Luis Antonio Santa-Eulalia</i>	
SHOWING OFF CUSTOMER CARE: HOW U.S. AIRLINES DEPLOY IMPRESSION MANAGEMENT BY PUBLICIZING CUSTOMER CARE ON TWITTER	3078
<i>Nargess Tahmasbi, Elham Rastegari</i>	
SOMETHING REAL ABOUT FAKE NEWS: THE ROLE OF POLARIZATION AND MINDFULNESS	3089
<i>Gaurav Bansal, Aaron Weinschenk</i>	
UNCOVERING THE TRUST TRANSFER MECHANISMS IN A BLOCKCHAIN-BASED HEALTHCARE PLATFORM: A MIXED METHOD	3100
<i>Zhen Shao, Lin Zhang, Jiandong Wang</i>	
WISDOM AND SUCCESSFUL AGING: DEVELOPING A SOCIAL MEDIA TOOL FOR THE BENEFIT OF SOCIETY.....	3106
<i>Ji Yu, Nazim Taskin, David Pauleen</i>	
<u>SOCIAL INCLUSION AND SOCIO-TECHNICAL ISSUES (SIGSI)</u>	
A DESIGN FRAMEWORK FOR INFORMATION SYSTEMS IN THE WORKPLACE ACCOMMODATION PROCESS FROM A SOCIAL MODEL PERSPECTIVE: A RESEARCH PLAN	3112
<i>Shiya Cao, Eleanor Loiacono, Hala Annabi</i>	
AN AGILE IT-ENABLED SOCIAL STARTUP.....	3118
<i>Janis L. Gogan, Howard E. Goode</i>	
DIGITAL EXCLUSION AND DIVIDE IN THE UNITED STATES: EXPLORATORY EMPIRICAL ANALYSIS OF CONTRIBUTING FACTORS	3129
<i>Joseph G. Davis, Kevin K. Y. Kuan, Simon Poon</i>	
DISTANCE LEARNING FOR ARAB WOMEN EMPOWERMENT.....	3135
<i>Abdelnasser Abdel-Aal</i>	
EXPLORING THE APPLICATIONS & CHALLENGES OF DATA ANALYTICS IN NON-PROFIT ORGANIZATIONS.....	3141
<i>Kim Nault, Umar Ruhi, Omer Livvarcin</i>	

FACTORS INFLUENCING IT CAREER CHOICE BEHAVIORS OF FIRST-GENERATION COLLEGE STUDENTS 3152
Xuefei (Nancy) Deng, Ibtissam Zaza, Deborah J. Armstrong

NEVER TOO OLD: A REVIEW OF THE DETERMINANTS OF IT TASK PERFORMANCE IN OLDER ADULTS FROM A DIGITAL TRANSFORMATION STANDPOINT 3158
Markus Noeltner, Julia Sarah Kroenung

THE CHALLENGES OF USING OF INFORMATION TECHNOLOGY TO COUNTER HUMAN TRAFFICKING..... 3169
Stacie Petter, Laurie Giddens, Michael Fullilove

THE DIFFERENTIAL ROLE OF ALTERNATIVE DATA IN SME-FOCUSED FINTECH LENDING 3180
Weifei Zou, Anthony Vance, Jie (Kevin) Yan

WHAT WOMEN REALLY THINK OF WOMEN AFFINITY GROUPS IN TECH..... 3186
Simran Bhatia, Mina Tari, Hala Annabi

SPANISH, PORTUGUESE, AND LATIN AMERICA (LACAIS CHAPTER)

ADVERTISER' S DIGITAL MATURITY IN BRAZIL: A MULTI-CASE STUDY 3197
Giovanna Rodrigues Premero, Daielly Mantovani

BUSINESS INTELLIGENCE AS A COMPETITIVENESS FACTOR..... 3207
Rafael Gomes Saluti, Daielly Mantovani

CONVERSION OF OPEN DATA INTO CITIZEN EMPOWERING INFORMATION 3218
Elder Renan Martins Nogueira, Alexandre R. Graeml

LEADERSHIP STYLE AND IT PROJECTS SUCCESS IN BRAZILIAN ORGANIZATIONS 3229
M. Mancini, Edmir Parada Vasques Prado, Alexandre Grotta

IDENTIFICATION OF MAIN FACTORS TO CHARACTERIZE YOUNG PEOPLE WITH GREATEST INTENTION OF BUYING FOOTWEAR ONLINE..... 3240
Christiam Mendez, Victor Bohorquez

LA COLABORACION VIRTUAL EN EL ENTORNO LABORAL..... 3251
Jorge Palomino-Delgado, Julio Cesar Ramirez Ulloa, G. Omar Rosales-Diaz, Jose Antonio Robles-Flores

THE INFLUENCE OF DIGITAL TRANSFORMATION OF THE PERUVIAN PUBLIC SECTOR ON CITIZEN TRUST 3262
Raul Diaz Parra, Christian Fernando Libaque Saenz

THE INFLUENCE OF GENERATIONAL DIFFERENCES ON MOBILE APPLICATIONS' DESIGN: A MEXICAN STUDY 3268
Guillermo Rodriguez-Abitia, Veronica Badillo-Torres, Cristian Ricardo Ortega-Ramirez

STRATEGIC AND COMPETITIVE USES OF IT

FOREWARNED IS FOREARMED' : OVERCOMING MULTIFACETED CHALLENGES OF DIGITAL INNOVATION UNITS 3274
Jun-Patrick Raabe, Bettina Horlach, Ingrid Schirmer, Paul Drews

A FLEXIBLE METHOD FOR COBIT 2019 PROCESS SELECTION.....	3285
<i>Andre Fernandes, Rafael Almeida, Miguel Mira Da Silva</i>	
A TAXONOMY OF PLATFORM ENVELOPMENT: REVEALING PATTERNS AND PARTICULARITIES.....	3296
<i>Sebastian Hermes, Jonas Kaufmann-Ludwig, Maximilian Schreieck, Jorg Weking, Markus Bohm</i>	
AUGMENTED REALITY AND CUSTOMER EXPERIENCES IN RETAIL: A CASE STUDY	3307
<i>Stefan Henningsson, Nageswaran Vaidyanathan, Philip Archibald, Mark Lohse</i>	
BUSINESS/IT INTEGRATION: CHALLENGING THE BOUNDARIES OF ALIGNMENT.....	3318
<i>Christian Grawe, Bjorn Kruse, Ulrich Bretschneider</i>	
COMPETITIVE RECOMBINATION OF DIGITAL TECHNOLOGIES IN THE TV-MEDIA INDUSTRY.....	3329
<i>Hubertus Maximilian Louis Waltermann, Thomas Hess</i>	
CORPORATE VENTURE CAPITAL AND NEW PRODUCT DEVELOPMENT: THE MODERATING ROLE OF FIRM CAPABILITIES AND PRODUCT MARKET COMPETITION.....	3340
<i>Prajakta Kolte, Chen Zhang</i>	
DATA GOVERNANCE IN DATA ECOSYSTEMS - INSIGHTS FROM ORGANIZATIONS	3346
<i>Dominik Lis, Boris Otto</i>	
DESCRIBING COEVOLUTION OF BUSINESS AND IS ALIGNMENT VIA AGENT-BASED MODELING.....	3357
<i>Mengmeng Zhang, Honghui Chen, Xinyu Li, Aimin Luo</i>	
EFFECTS OF SHARED FINANCIAL SERVICES ON FIRM PERFORMANCE	3368
<i>Xin Chen, Qizhi Dai, Chaohong Na</i>	
ENTERPRISE SOCIAL NETWORKS AND INNOVATION PRODUCTIVITY: THE ROLE OF INNOVATION CULTURE	3379
<i>Kaveh Abhari, Nathan Ascue, Cooper Boer, Christopher Sahoo, Mahsa Zarei</i>	
HOW DO FIRMS DERIVE VALUE FROM CLOUD COMPUTING INVESTMENT? EXAMINING THE ROLE OF INFORMATION TECHNOLOGY GOVERNANCE.....	3390
<i>Mina Jafarijoo, K. D. Joshi</i>	
ICT INVESTMENTS IN NON-BANKS FINANCIAL INSTITUTIONS: BEYOND ORGANIZATIONAL PERFORMANCE.....	3401
<i>Kamla Ali Al-Busaidi, Saeed Al-Muharrami</i>	
IMPROVING THE QUALITY VALIDATION OF THE ETL PROCESS USING TEST AUTOMATION	3407
<i>Daniel Staegemann, Matthias Volk, Naoum Jamous, Ranjan Venkatesh, Stefan Willi Hart, Sascha Bosse, Klaus Turowski</i>	
INVESTIGATING THE ROLE OF BUSINESS-IT ALIGNMENT IN THE SOFTWARE-AS-A-SERVICE ADOPTION DECISION: A PRELIMINARY MODEL	3419
<i>Pawel Lustofin, Piotr Soja, Michał Kuciapski</i>	
IT GOVERNANCE AND CONTINUOUS DIGITAL INNOVATION: INSIGHTS FROM A DELPHI STUDY	3430
<i>Alejandra Ramirez Rincon, Jennifer Jewer, Ginger Y. Ke</i>	

MEASURING THE PERFORMANCE OF SERVICE-BASED COMPANIES	3441
<i>Naoum Jamous, Faranak Yazdani, Hans-Knud Arndt</i>	
ONLINE FOOD DELIVERY: HOW DO SERVICE FAILURES IMPACT BEHAVIORAL LOYALTY?	3452
<i>Derek Tittle, Vic Matta, Lisa Beeler, Jessica Babin</i>	
ORGANISATIONAL AGILITY AND IT ALIGNMENT IN PUBLIC ORGANISATIONS	3458
<i>Gideon Mekonnen Jonathan, Josue Kuika Watat</i>	
OUTSOURCING IN THE AGE OF DIGITAL TRANSFORMATION.....	3464
<i>David Rueckel, Barbara Krumay, Sabrina Schwarzgruber</i>	
RED QUEEN COMPETITION THROUGH INNOVATIONS ON A DIGITAL PLATFORM FOR EXPERIENCE GOODS	3475
<i>Zhen Zhu, Ping Wang, Qiuyun Huang</i>	
RETURNS TO CLOUD COMPUTING INVESTMENTS: THE ROLE OF ENVIRONMENTAL UNCERTAINTY.....	3486
<i>Jiyong Park, Kunsoo Han</i>	
STRATEGIC RESPONSES TO DIGITISED PRODUCTS: A CASE STUDY OF AN AUTOMOTIVE FIRM.....	3497
<i>Anna Keilbach, Stan Karanasios, Alemayehu Molla</i>	
SUBSTITUTIVE FIRST-PARTY CONTENT AS A STRATEGIC DECISION FOR PLATFORM GROWTH - EVIDENCE FROM A B2B PLATFORM.....	3503
<i>Jianjiong Wei, Dawei (David) Zhang, Jie Liu, Xueqi Wei</i>	
THE CO-EVOLUTION OF DIGITAL PLATFORM STRATEGY AND PLATFORM ARCHITECTURE.....	3514
<i>Lana Kovacevic-Opacic, Olivera Marjanovic</i>	
THE COMPLEX OF MODELS FOR SYSTEM CAPABILITY ESTIMATION WITH REGARD TO INFORMATION TECHNOLOGY USE	3520
<i>Alexander S. Geyda, Igor Lysenko</i>	
THE MEDIATING ROLE OF BLOCKCHAIN COMPETENCIES ON THE INFORMATION SHARING AND SUPPLY CHAIN PERFORMANCE LINK	3526
<i>Brigid A. Appiah Otoo, Rahul Singh</i>	
<u>SYSTEMS ANALYSIS AND DESIGN (SIGSAND)</u>	
A CONCEPTUAL MODEL OF DATA-DRIVEN SOLUTIONS	3532
<i>Daniel Burkhardt, Heiner Lasi</i>	
A TAXONOMY OF SOFTWARE DELIVERY PERFORMANCE PROFILES: INVESTIGATING THE EFFECTS OF DEVOPS PRACTICES	3543
<i>Nicole Forsgren, Marcus A. Rothenberger, Jez Humble, Jason B. Thatcher, Dustin Smith</i>	
A THEORY OF EFFECTIVENESS OF AGILE SOFTWARE DEVELOPMENT.....	3549
<i>Adarsh Kumar Kakar</i>	
ALL TOGETHER NOW: A FRAMEWORK FOR RESEARCH ON MOB PROGRAMMING.....	3560
<i>Wallace Chipidza, Watanyoo Suksa-Ngiam, Mark S. Kim, Frank H. Moss, Kimani Mbugua, Lorne Olfman, Terry Ryan</i>	

ANTECEDENTS OF PRODUCT OWNER PREFERENCE FOR AGILE SOFTWARE DEVELOPMENT	3572
<i>Dave Bishop, Pam Rowland, Cherie Bakker Noteboom</i>	
CONTINUOUS TRANSITION FROM MODEL-DRIVEN PROTOTYPE TO FULL-SIZE REAL-WORLD ENTERPRISE INFORMATION SYSTEMS	3583
<i>Arkadii Gerasimov, Judith Michael, Lukas Netz, Bernhard Rumpe, Simon Varga</i>	
EFFECTIVE PRESENTATION OF ONTOLOGICAL OVERLAP AND CONCEPTUAL MODEL COMPREHENSION	3594
<i>Djordje Djurica, Jan Mendling</i>	
PROCESS AND TOOL SUPPORT FOR INTEGRATION OF PRIVACY ASPECTS IN AGILE SOFTWARE ENGINEERING.....	3600
<i>Dominik Huth, Andreas Both, Jeffrey Ahmad, Gerhard Sauer, Fatih Yilmaz, Florian Matthes</i>	
SELECTION FACTORS DETERMINING THE HYBRID APPROACH: A PRELIMINARY STUDY.....	3607
<i>Mason C. Brown, Sharmistha Dey, Gervase Tuxworth</i>	
 <u>VIRTUAL COMMUNITIES AND COLLABORATION (VCC)</u>	
A SUPPORT VECTOR APPROACH TO DETECTING MANIPULATED REVIEWS.....	3613
<i>Kelvin King-Kizito, Francis Kofi Andoh-Baidoo</i>	
ANALYZING SHOPPING BEHAVIOR OF THE MIDDLE-AGED USERS IN TIKTOK LIVE STREAMING PLATFORM	3619
<i>Lifu Li, Kyeong Kang</i>	
BENEFITS, RISKS AND SOCIAL FACTORS IN CONSUMER ACCEPTANCE OF SOCIAL COMMERCE: A META-ANALYTIC APPROACH	3625
<i>Jian Mou, Morad Benyocef, Jongki Kim</i>	
COLLABORATING WITH THE CROWD FOR SOFTWARE REQUIREMENTS ENGINEERING: A LITERATURE REVIEW	3631
<i>Pascal Vogel, Christian Grotherr</i>	
EXAMINING THE ROLE OF SEMANTIC SIMILARITY IN ONLINE RESTAURANT REVIEW EVALUATIONS	3642
<i>Lin Li, Gang Ren, Taeho Hong, Sung-Byung Yang</i>	
IMPACT OF INFORMATION PRESENTATION FORMAT ON USER DECISION-MAKING: A FORMAT-STAGE FIT PERSPECTIVE	3648
<i>Muhammad Jawad, Raquel Benbunan-Fich</i>	
NETWORK POSITIONS AND ENGAGEMENT IN SOCIAL MEDIA: AN EMPIRICAL EXAMINATION IN THE CONTEXT OF ONLINE HEALTH COMMUNITIES.....	3659
<i>Srikanth Parameswaran, Rajiv Kishore</i>	
ORGANIZATIONS AND COMMUNITIES: A SYMBIOSIS VIEW	3669
<i>Hani Safadi, Rick Watson, Tanner Skousen</i>	
SOCIOTECHNICAL CO-DESIGN WITH GENERAL PEDIATRICIANS: RIPPLE EFFECTS THROUGH COLLABORATION IN ACTION.....	3680
<i>Helena Vallo Hult, Anna Sigridur Islind, Christian Master Ostlund, Daniel Holmgren, Per Wekell</i>	

THE GRAY SIDE OF FAKE NEWS: A MULTICLASS APPROACH TO DETECTING FAKE NEWS, REAL NEWS AND EVERYTHING ELSE IN BETWEEN	3691
<i>Kelvin King-Kizito</i>	
THE IMPACT OF LINGUISTIC CUES ON KNOWLEDGE ADOPTION IN ONLINE KNOWLEDGE COMMUNITIES: A SIGNALING THEORY PERSPECTIVE	3702
<i>Langtao Chen</i>	
THE ROLE OF ONLINE COMMUNITY IN PROVISION OF PUBLIC GOODS	3708
<i>Yue Jiao, Brian Lee</i>	
THE WAY I LIKE IT! SOCIAL COMMERCE FROM AN INDONESIAN CUSTOMERS' LENS	3719
<i>Faiq A. Defiandry, Savanid Vatanasakdakul, Chadi Aoun</i>	
TO SMILE OR NOT? THE EFFECT OF FACIAL EXPRESSION ON SERVICE DEMAND IN SHARING ECONOMY PLATFORMS	3725
<i>Chaoqun Deng, T. (Ravi) Ravichandran</i>	
TRUST BUILDING AND RISK MITIGATION VIA SMART CONTRACTS ON AMAZON MECHANICAL TURK.....	3736
<i>Moritz Tobias Bruckner, Adeline Frenzel, Daniel Veit</i>	
WELCOME? INVESTIGATING THE RECEPTION OF NEW CONTRIBUTORS TO ORGANIZATIONAL-COMMUNAL OPEN SOURCE SOFTWARE PROJECTS	3742
<i>Kevin Lombard, Anna Buhman, Gabrielle E. Wethor, Matthew Hale, Sean Goggins, Matt Germonprez</i>	
WHAT IS YOURS IS "MINE"! A MODEL TO EXAMINE CONSUMERS' VALUE CO-CREATION IN ACCOMMODATION SHARING	3754
<i>Harshali Sadhya, Rudy Hirschheim</i>	
WHAT THE CROWD SOURCES: A PROTOCOL FOR A CONTRIBUTION-CENTRED SYSTEMATIC LITERATURE REVIEW OF DATA CROWDSOURCING RESEARCH	3760
<i>Ryan J. A. Murphy, Jeffrey Parsons</i>	
WHEN DO LIKES CREATE BIAS?.....	3766
<i>Hui Hao, Traci J. Hess</i>	

Author Index